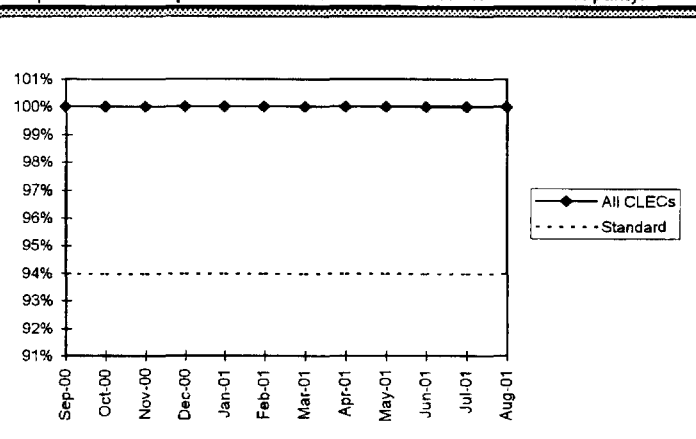


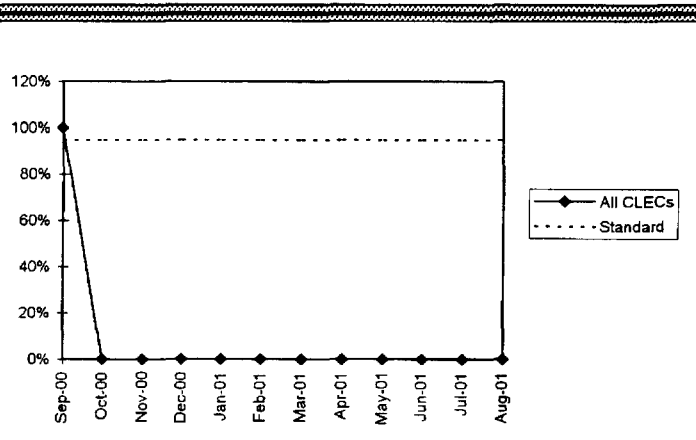
## Percent Firm Order Confirmations (FOCs) received within "x" hours - EDI

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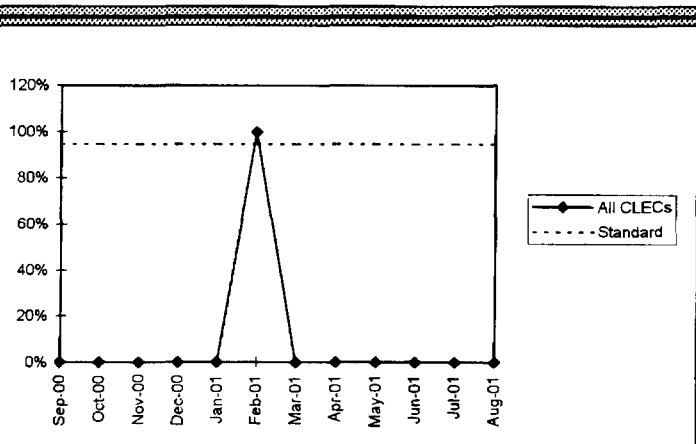
Measurement 5 - 25	LNP Complex Business (1 - 19 Lines)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Sep-00	11	11	100.0%	18.77	-6
Oct-00	10	10	100.0%		-6
Nov-00	7	7	100.0%		0
Dec-00	2	2	100.0%		0
Jan-01	8	8	100.0%		0
Feb-01	3	3	100.0%		0
Mar-01	6	6	100.0%		0
Apr-01	3	3	100.0%		0
May-01	10	10	100.0%		0
Jun-01	6	6	100.0%		0
Jul-01	2	2	100.0%		0
Aug-01	2	2	100.0%		0
12 Mo. Total	70	70	100.0%		



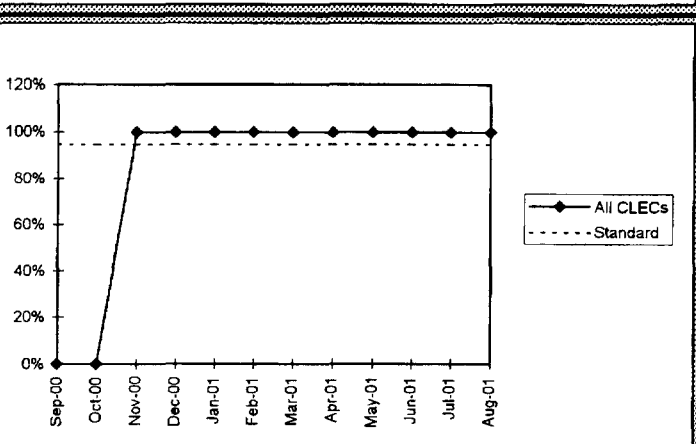
Measurement 5 - 26	LNP Complex Business (20 - 50 Lines)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Sep-00	2	2	100.0%		-5
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	2	2	100.0%		



Measurement 5 - 27	LNP Complex Business (50 + Lines)				
	All CLECs				
	No. of Orders	# Received On Time	% Received On Time		Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	4	4	100.0%		-5
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	4	4	100.0%		



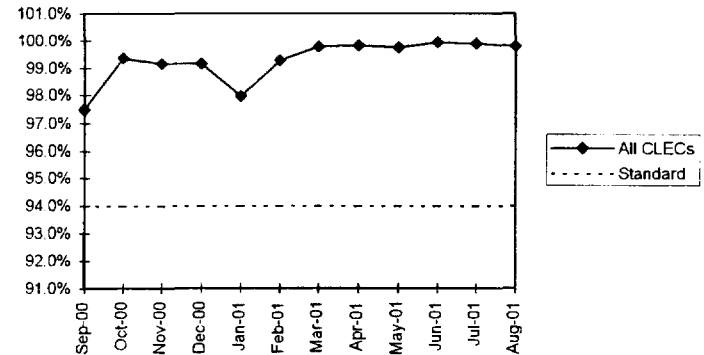
Measurement 5 - 28	Negotiated Projects				
	All CLECs				
	No. of Orders	# Received On Time	% Received On Time		Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	2	2	100.0%		-5
Dec-00	8	8	100.0%		-5
Jan-01	23	23	100.0%		-5
Feb-01	7	7	100.0%		-5
Mar-01	8	8	100.0%		-5
Apr-01	6	6	100.0%		-5
May-01	10	10	100.0%		-5
Jun-01	3	3	100.0%		-5
Jul-01	7	7	100.0%		-5
Aug-01	11	11	100.0%		-5
12 Mo. Total	85	85	100.0%		



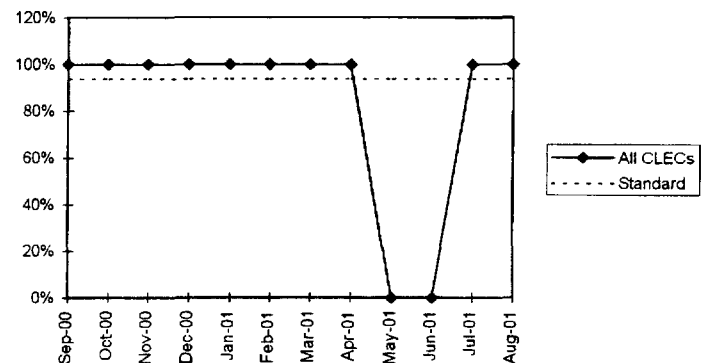
## Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

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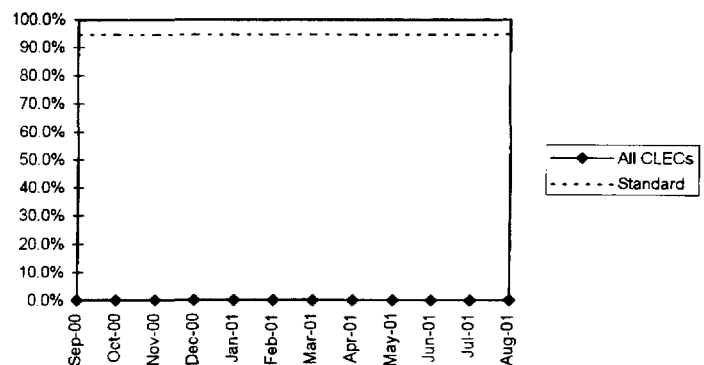
Measurement 5 - 29	Residence and Simple Business				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Sep-00	5,962	5,812	97.5%		-3.48
Oct-00	6,910	6,866	99.4%		-5.36
Nov-00	6,104	6,053	99.2%	25.62	0
Dec-00	5,436	5,390	99.2%	31.16	0
Jan-01	1,372	1,344	98.0%	26.82	0
Feb-01	2,205	2,189	99.3%	28.13	0
Mar-01	1,515	1,512	99.8%	22.61	0
Apr-01	1,823	1,820	99.8%	22.85	0
May-01	3,529	3,521	99.8%	25.12	0
Jun-01	2,540	2,539	100.0%	22.04	0
Jul-01	2,385	2,383	99.9%	22.12	0
Aug-01	2,222	2,218	99.8%	22.31	0
12 Mo. Total	42,003	41,647	99.2%		



Measurement 5 - 30	Complex Business (1 - 200 Lines)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Sep-00	7	7	100.0%		-6
Oct-00	11	11	100.0%		-6
Nov-00	7	7	100.0%		0
Dec-00	34	34	100.0%	20.90	0
Jan-01	11	11	100.0%	23.70	0
Feb-01	4	4	100.0%		0
Mar-01	5	5	100.0%		0
Apr-01	2	2	100.0%		0
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	7	7	100.0%		0
Aug-01	1	1	100.0%		0
12 Mo. Total	89	89	100.0%		



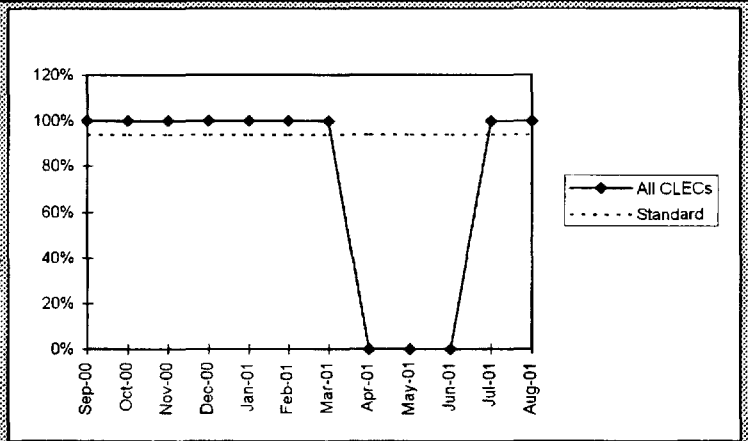
Measurement 5 - 31	Complex Business (200+ Lines)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



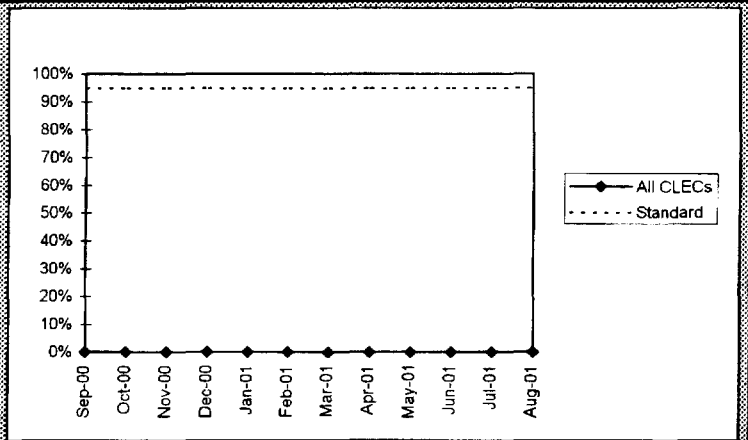
Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

Starting with Nov-00, if parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

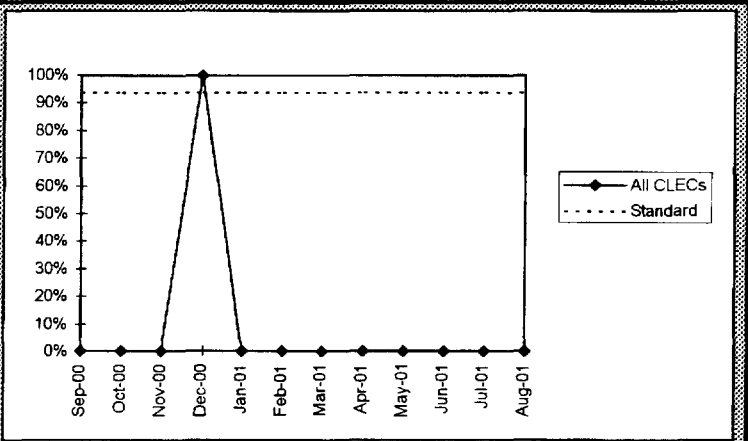
Measurement 5 - 32	UNE Loop (1 - 49)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Sep-00	7	7	100.0%		-6
Oct-00	11	11	100.0%		-6
Nov-00	5	5	100.0%		-6
Dec-00	2	2	100.0%		-6
Jan-01	3	3	100.0%		-6
Feb-01	9	9	100.0%		-6
Mar-01	3	3	100.0%		-6
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	5	5	100.0%		-6
Aug-01	6	6	100.0%		-6
12 Mo. Total	51	51	100.0%		



Measurement 5 - 33	UNE Loop (50 +)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



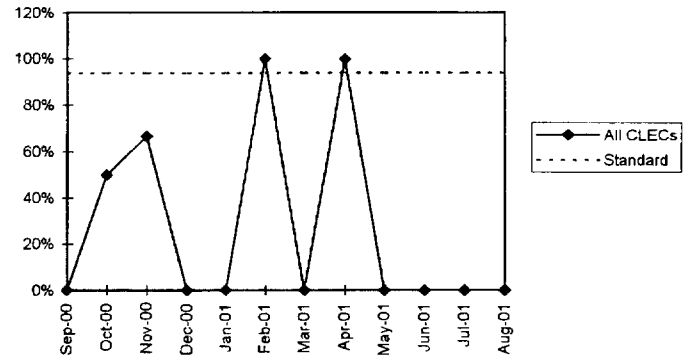
Measurement 5 - 34	Switch Ports				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	1	1	100.0%		-6
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	1	1	100.0%		



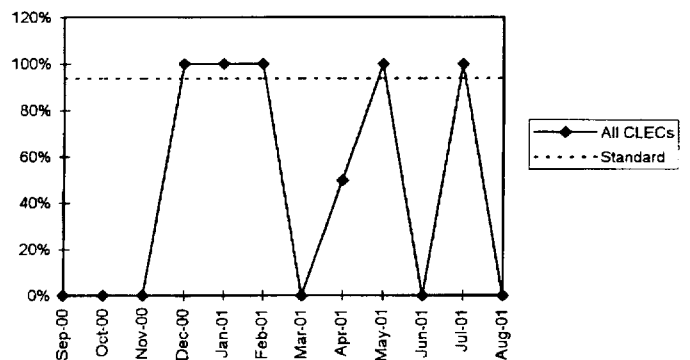
Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

Starting with Nov-00, if parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

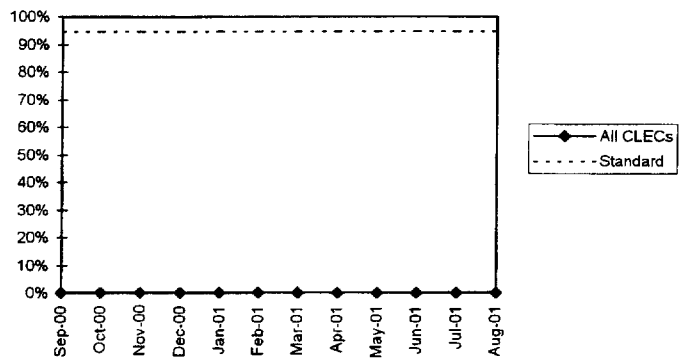
Measurement 5 - 35	Residence and Simple Business LNP Only (1-19)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	2	1	50.0%		44
Nov-00	3	2	66.7%		27.33
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	7	7	100.0%		-6
Mar-01	0	0	n/a		n/a
Apr-01	4	4	100.0%		-6
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	16	14	87.5%		



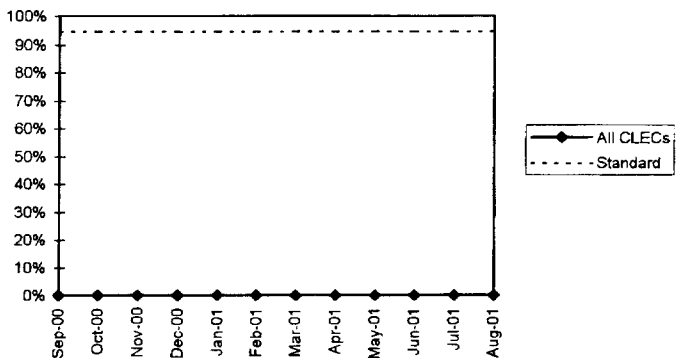
Measurement 5 - 36	Residence and Simple Business With Loop (1 - 19)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	2	2	100.0%		-6
Jan-01	1	1	100.0%		-6
Feb-01	6	6	100.0%		-6
Mar-01	1	0	0.0%		94
Apr-01	8	4	50.0%		44
May-01	4	4	100.0%		-6
Jun-01	0	0	n/a		n/a
Jul-01	1	1	100.0%		-6
Aug-01	0	0	n/a		n/a
12 Mo. Total	23	18	78.3%		



Measurement 5 - 37	LNP Only (20+)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



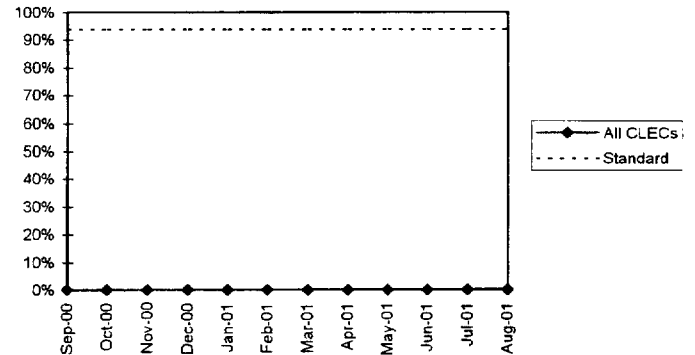
Measurement 5 - 38	LNP with Loop (20 +)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



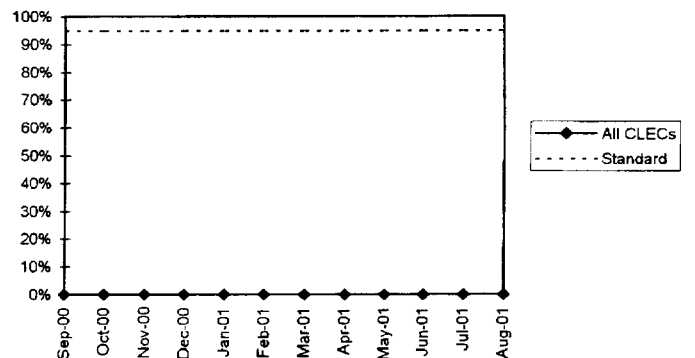
## Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

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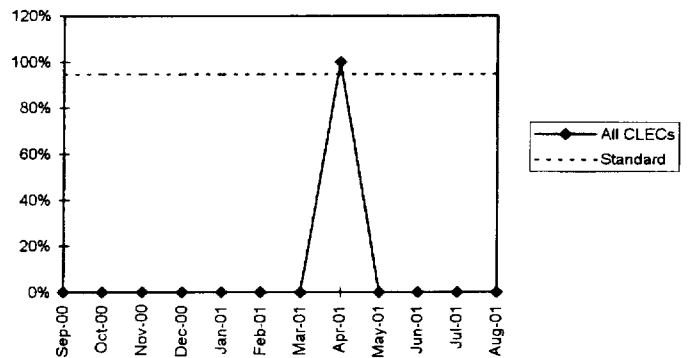
Measurement 5 - 39	LNP Complex Business (1 - 19 Lines)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	2	0	0.0%		94
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	2	0	0.0%		



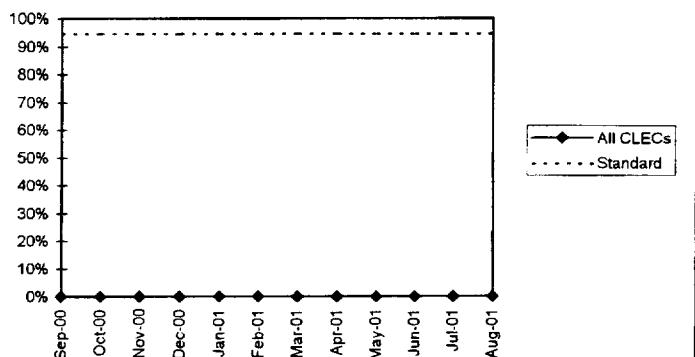
Measurement 5 - 40	LNP Complex Business (20 - 50 Lines)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



Measurement 5 - 41	LNP Complex Business (50 + Lines)				
	All CLECs				
	No. of Orders	# Received On Time	% Received On Time	Highest 5/6%	Z-Value
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	1	1	100.0%		-5
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	1	1	100.0%		

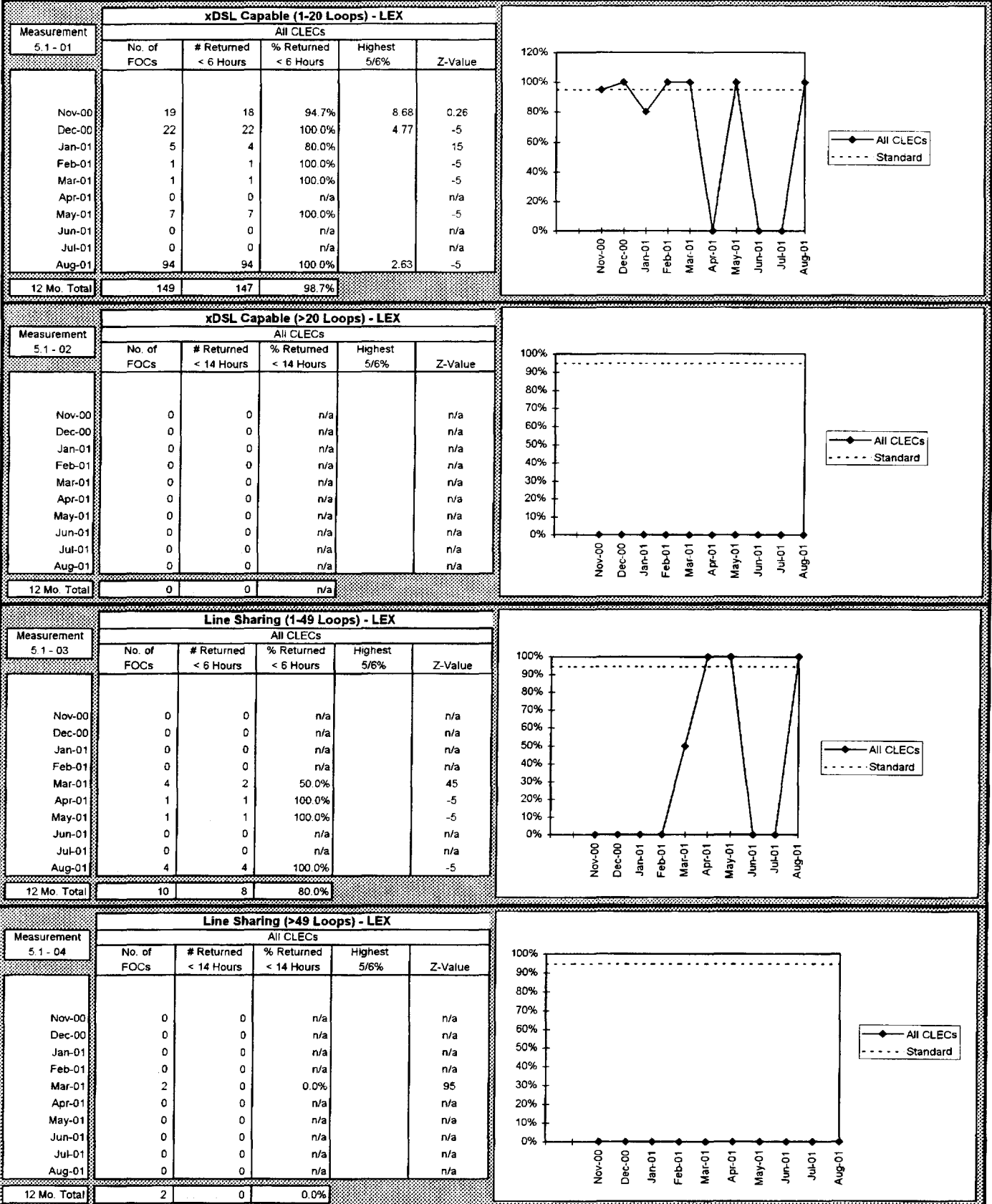


Measurement 5 - 42	Projects Negotiated				
	All CLECs				
	No. of Orders	# Received On Time	% Received On Time	Highest 5/6%	Z-Value
Sep-00	0	0	0.0%		n/a
Oct-00	0	0	0.0%		n/a
Nov-00	0	0	0.0%		n/a
Dec-00	0	0	0.0%		n/a
Jan-01	0	0	0.0%		n/a
Feb-01	0	0	0.0%		n/a
Mar-01	0	0	0.0%		n/a
Apr-01	0	0	0.0%		n/a
May-01	0	0	0.0%		n/a
Jun-01	0	0	0.0%		n/a
Jul-01	0	0	0.0%		n/a
Aug-01	0	0	0.0%		n/a
12 Mo. Total	0	0	0.0%		



## Percent Firm Order Confirmations (FOCs) for XDSL-capable Loops and Line Sharing Returned within "x" Hours

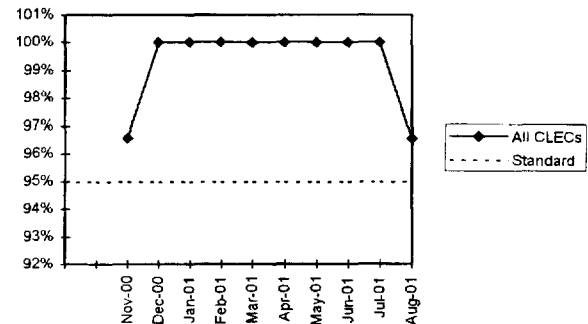
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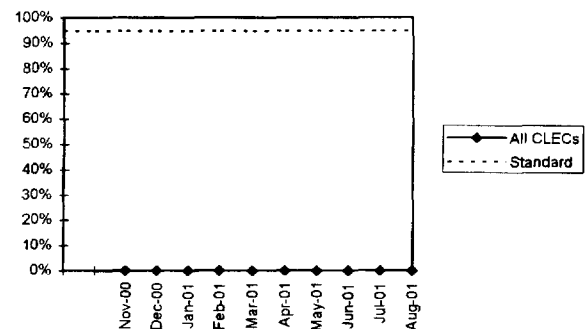
**Percent Firm Order Confirmations (FOCs) for XDSL-capable Loops and Line Sharing Returned within "x" Hours**

If parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

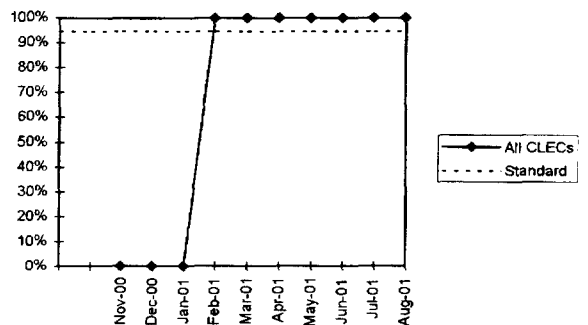
Measurement 5.1 - 05	xDSL Capable (1-20 Loops) - EDI				
	All CLECs				
	No. of FOCs	# Returned < 6 Hours	% Returned < 6 Hours	Highest 5/6%	Z-Value
Nov-00	116	112	96.6%	7.50	-1.55
Dec-00	57	57	100.0%	5.11	-5
Jan-01	90	90	100.0%	5.06	-5
Feb-01	42	42	100.0%	5.61	-5
Mar-01	38	38	100.0%	5.07	-5
Apr-01	29	29	100.0%	3.92	-5
May-01	22	22	100.0%	4.38	-5
Jun-01	50	50	100.0%	3.37	-5
Jul-01	52	52	100.0%	3.70	-5
Aug-01	58	56	96.6%	10.56	-1.55
12 Mo. Total	554	548	98.9%		



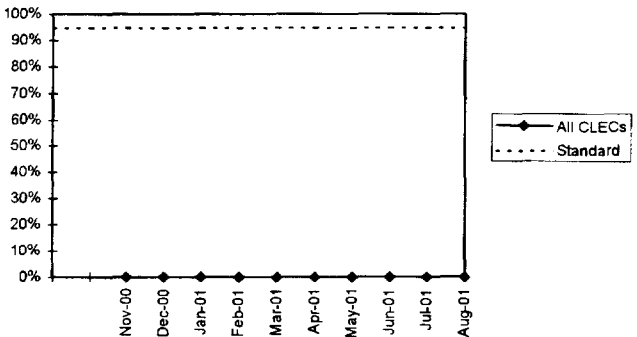
Measurement 5.1 - 06	xDSL Capable (>20 Loops) - EDI				
	All CLECs				
	No. of FOCs	# Returned < 14 Hours	% Returned < 14 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



Measurement 5.1 - 07	Line Sharing (1-49 Loops) - EDI				
	All CLECs				
	No. of FOCs	# Returned < 6 Hours	% Returned < 6 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	1	1	100.0%		-5
Mar-01	5	5	100.0%		-5
Apr-01	5	5	100.0%		-5
May-01	1	1	100.0%		-5
Jun-01	6	6	100.0%		-5
Jul-01	3	3	100.0%		-5
Aug-01	5	5	100.0%		-5
12 Mo. Total	26	26	100.0%		



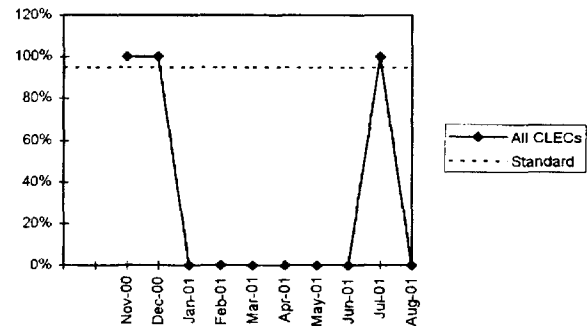
Measurement 5.1 - 08	Line Sharing (>49 Loops) - EDI				
	All CLECs				
	No. of FOCs	# Returned < 14 Hours	% Returned < 14 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



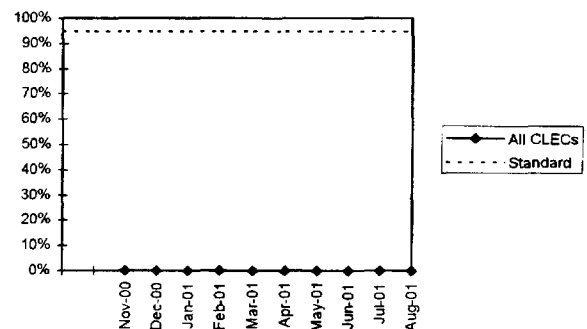
**Percent Firm Order Confirmations (FOCs) for XDSL-capable Loops and Line Sharing Returned within "x" Hours**

If parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

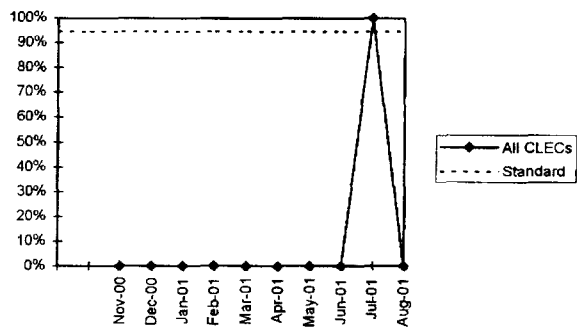
Measurement 5.1 - 09	xDSL Capable (1-49 Loops) - Manual				
	All CLECs				
	No. of FOCs	# Returned < 24 Hours	% Returned < 24 Hours	Highest 5/6%	Z-Value
Nov-00	2	2	100.0%		-5
Dec-00	3	3	100.0%		-5
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	1	1	100.0%		-5
Aug-01	0	0	n/a		n/a
12 Mo. Total	6	6	100.0%		



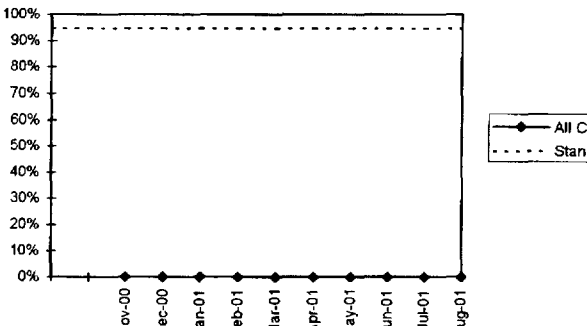
Measurement 5.1 - 10	xDSL Capable (>49 Loops) - Manual				
	All CLECs				
	No. of FOCs	# Returned < 48 Hours	% Returned < 48 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



Measurement 5.1 - 11	Line Sharing (1-49 Loops) - Manual				
	All CLECs				
	No. of FOCs	# Returned < 24 Hours	% Returned < 24 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	1	1	100.0%		-5
Aug-01	0	0	n/a		n/a
12 Mo. Total	1	1	100.0%		



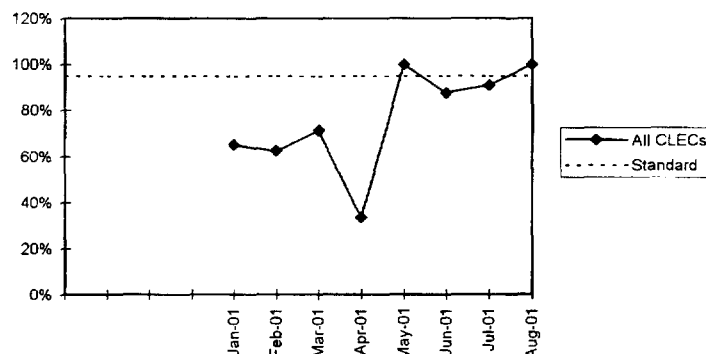
Measurement 5.1 - 12	Line Sharing (>49 Loops) - Manual				
	All CLECs				
	No. of FOCs	# Returned < 48 Hours	% Returned < 48 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
Apr-01	0	0	n/a		n/a
May-01	0	0	n/a		n/a
Jun-01	0	0	n/a		n/a
Jul-01	0	0	n/a		n/a
Aug-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



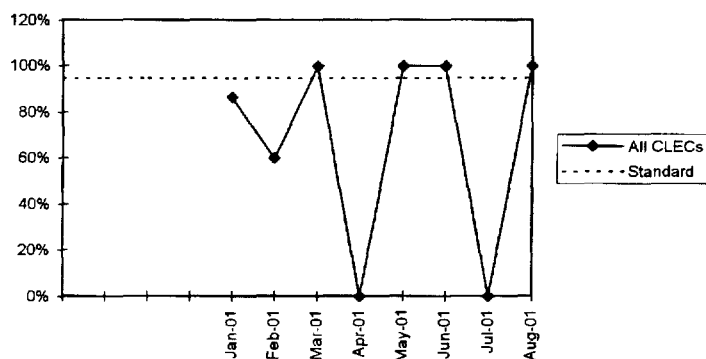
## Percent Firm Order Confirmations (FOCs) Returned within "x" Days on ASR Requests

NOTE: Jan-01 data is 5 states combined; Beginning with Feb-01, the data is specific by state

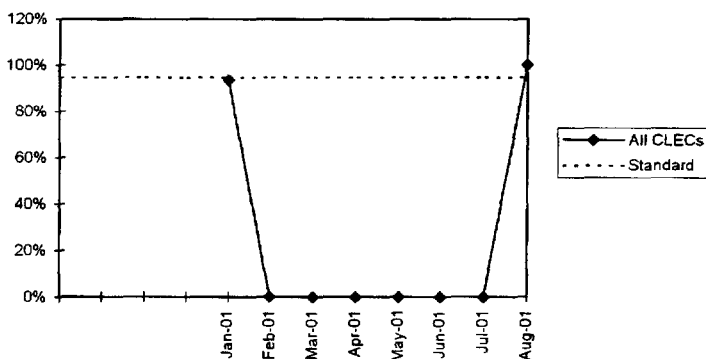
Measurement 5.2 - 01	Interconnection Facilities And Trunks			
	All CLECs			
	No. of ASRs	# Returned On Time	% Returned On Time	Z-Value
Jan-01	290	189	65.2%	29.83
Feb-01	8	5	62.5%	32.50
Mar-01	7	5	71.4%	23.57
Apr-01	3	1	33.3%	61.67
May-01	12	12	100.0%	-5.00
Jun-01	8	7	87.5%	7.50
Jul-01	11	10	90.9%	4.09
Aug-01	3	3	100.0%	-5.00
12 Mo. Total	342	232	67.8%	



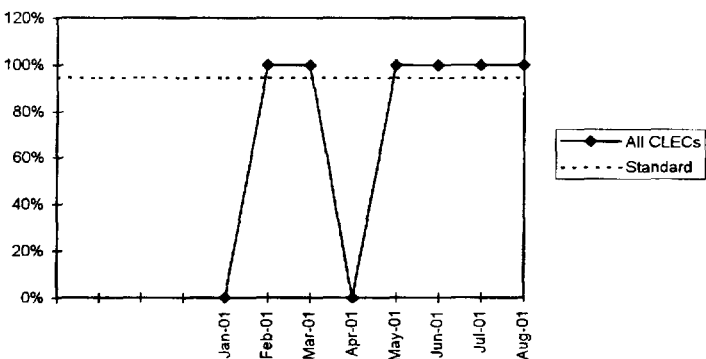
Measurement 5.2 - 02	Unbundled Dedicated Transport - DS1			
	All CLECs			
	No. of ASRs	# Returned On Time	% Returned On Time	Z-Value
Jan-01	44	38	86.4%	8.64
Feb-01	5	3	60.0%	35.00
Mar-01	6	6	100.0%	-5.00
Apr-01	0	0	n/a	n/a
May-01	1	1	100.0%	-5.00
Jun-01	1	1	100.0%	-5.00
Jul-01	0	0	n/a	n/a
Aug-01	2	2	100.0%	-5.00
12 Mo. Total	59	51	86.4%	



Measurement 5.2 - 03	Unbundled Dedicated Transport - DS3			
	All CLECs			
	No. of ASRs	# Returned On Time	% Returned On Time	Z-Value
Jan-01	47	44	93.6%	1.38
Feb-01	0	0	n/a	n/a
Mar-01	0	0	n/a	n/a
Apr-01	0	0	n/a	n/a
May-01	0	0	n/a	n/a
Jun-01	0	0	n/a	n/a
Jul-01	0	0	n/a	n/a
Aug-01	1	1	100.0%	-5.00
12 Mo. Total	48	45	93.8%	

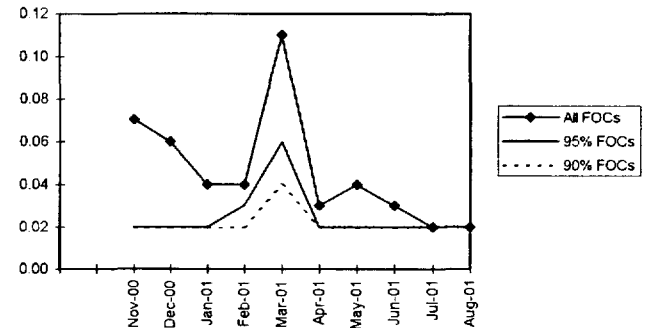


Measurement 5.2 - 04	Projects			
	All CLECs			
	No. of ASRs	# Returned On Time	% Returned On Time	Z-Value
Jan-01	0	0	n/a	n/a
Feb-01	19	19	100.0%	-5.00
Mar-01	5	5	100.0%	-5.00
Apr-01	0	0	n/a	n/a
May-01	4	4	100.0%	-5.00
Jun-01	11	11	100.0%	-5.00
Jul-01	28	28	100.0%	-5.00
Aug-01	14	14	100.0%	-5.00
12 Mo. Total	81	81	100.0%	

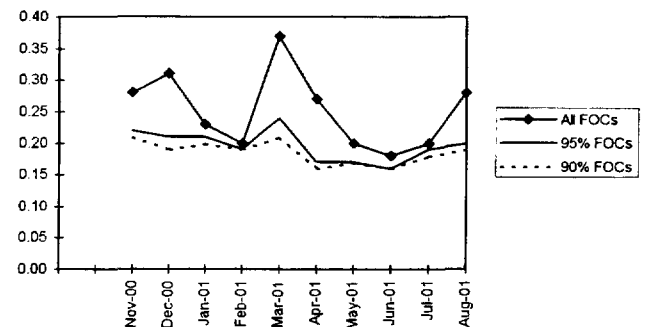


Average Time to Return FOC (Hours)

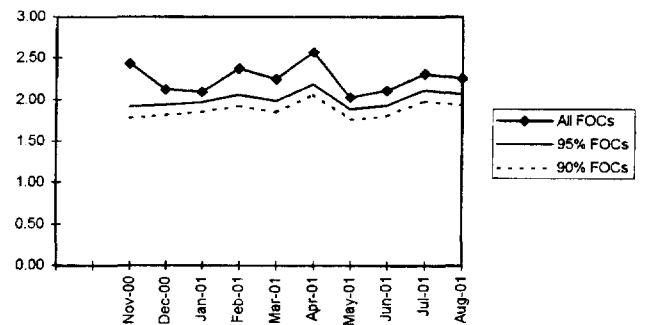
Measurement 6 - 01	Mechanically Received - No LSC Intervention - LEX			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	868	0.07	0.02	0.02
Dec-00	512	0.06	0.02	0.02
Jan-01	1,170	0.04	0.02	0.02
Feb-01	949	0.04	0.03	0.02
Mar-01	1,301	0.11	0.06	0.04
Apr-01	1,345	0.03	0.02	0.02
May-01	1,614	0.04	0.02	0.02
Jun-01	2,020	0.03	0.02	0.02
Jul-01	3,271	0.02	0.02	0.02
Aug-01	3,670	0.02	0.02	0.02
12 Mo. Total	16,720	0.04	0.02	0.02



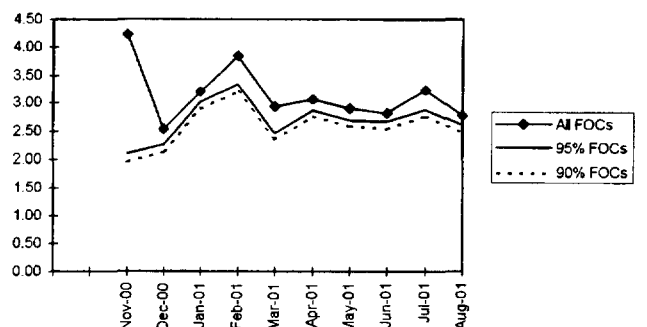
Measurement 6 - 02	Mechanically Received - No LSC Intervention - EDI			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	728	0.28	0.22	0.21
Dec-00	614	0.31	0.21	0.19
Jan-01	1,275	0.23	0.21	0.20
Feb-01	1,319	0.20	0.19	0.19
Mar-01	1,537	0.37	0.24	0.21
Apr-01	1,433	0.27	0.17	0.16
May-01	1,766	0.20	0.17	0.17
Jun-01	2,598	0.18	0.16	0.16
Jul-01	1,666	0.20	0.19	0.18
Aug-01	1,388	0.28	0.20	0.19
12 Mo. Total	14,324	0.24	0.19	0.18

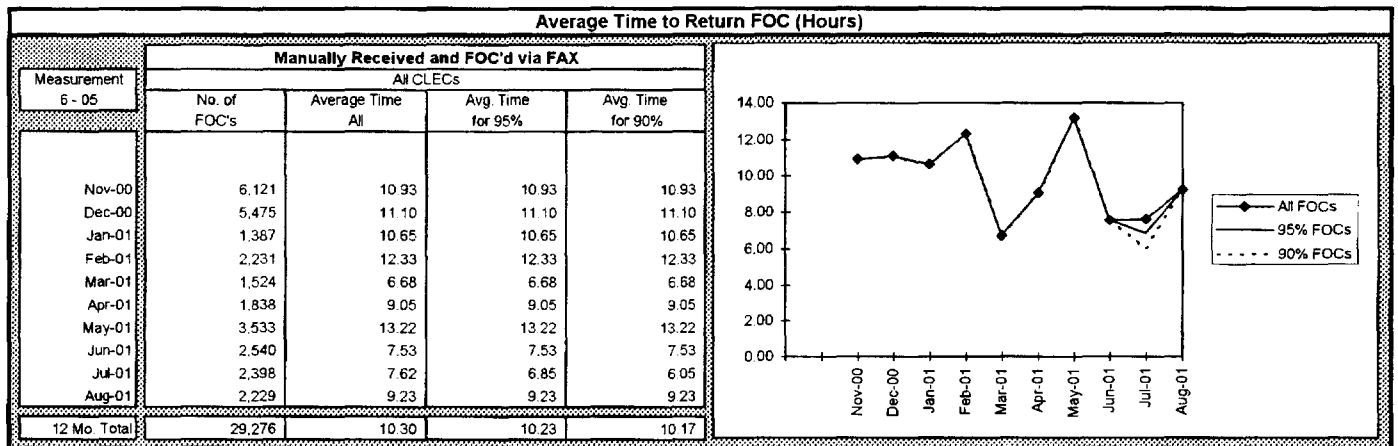


Measurement 6 - 03	Mechanically Received - With LSC Intervention - LEX			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	1,167	2.43	1.91	1.78
Dec-00	1,014	2.13	1.94	1.82
Jan-01	1,627	2.10	1.97	1.86
Feb-01	1,235	2.37	2.06	1.93
Mar-01	1,151	2.25	1.98	1.85
Apr-01	904	2.57	2.19	2.07
May-01	1,078	2.03	1.88	1.77
Jun-01	1,266	2.11	1.93	1.81
Jul-01	1,118	2.31	2.12	1.99
Aug-01	1,634	2.26	2.07	1.94
12 Mo. Total	12,194	2.25	2.00	1.88



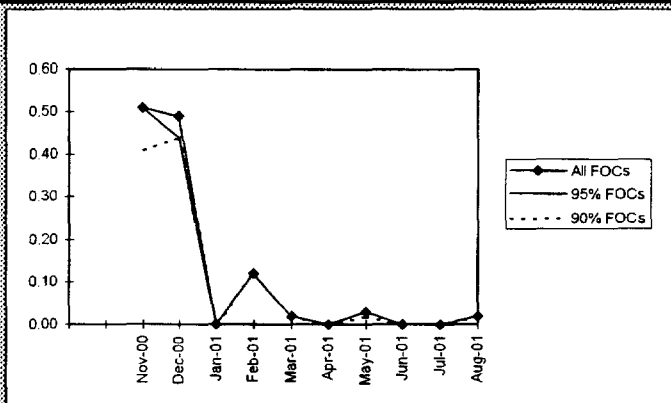
Measurement 6 - 04	Mechanically Received - With LSC Intervention - EDI			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	404	4.23	2.10	1.97
Dec-00	265	2.53	2.26	2.14
Jan-01	632	3.20	3.01	2.90
Feb-01	578	3.84	3.34	3.21
Mar-01	363	2.94	2.47	2.36
Apr-01	361	3.06	2.87	2.77
May-01	481	2.90	2.70	2.60
Jun-01	486	2.82	2.67	2.56
Jul-01	408	3.23	2.88	2.77
Aug-01	310	2.77	2.61	2.49
12 Mo. Total	4,288	3.20	2.75	2.64



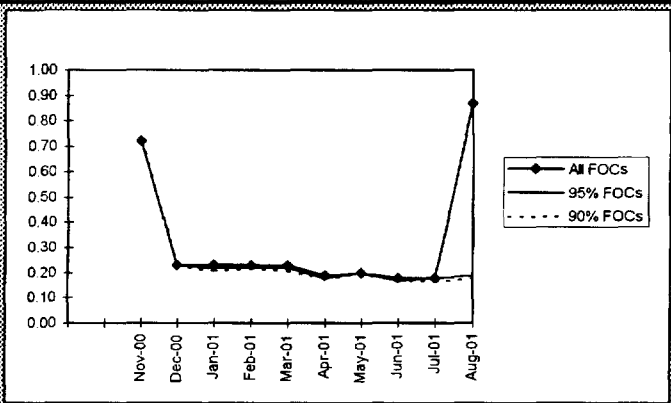


Average Time to Return DSL FOC (Hours)

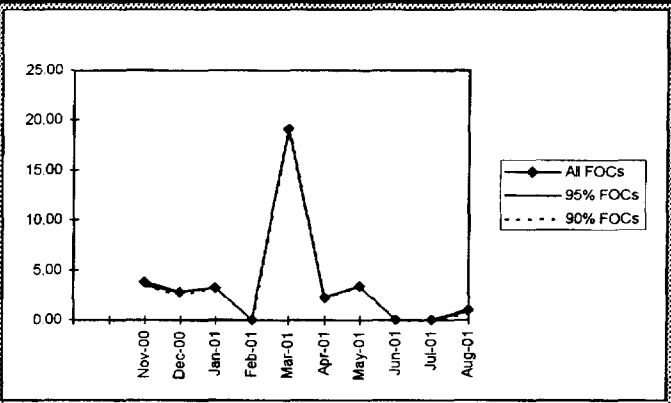
Measurement 6.1 - 01	Mechanically Received - No LSC Intervention - LEX			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	6	0.51	0.51	0.41
Dec-00	13	0.49	0.44	0.44
Jan-01	0	n/a	n/a	n/a
Feb-01	1	0.12	0.12	0.12
Mar-01	3	0.02	0.02	0.02
Apr-01	0	n/a	n/a	n/a
May-01	7	0.03	0.03	0.02
Jun-01	0	n/a	n/a	n/a
Jul-01	0	n/a	n/a	n/a
Aug-01	60	0.02	0.02	0.02
12 Mo. Total	90	0.12	0.12	0.11



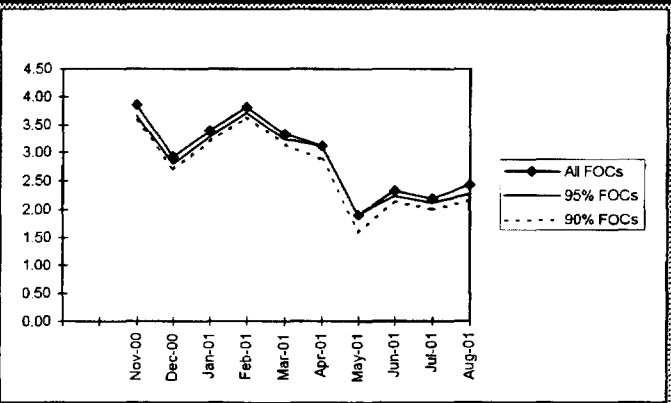
Measurement 6.1 - 02	Mechanically Received - No LSC Intervention - EDI			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	1	0.72	0.72	0.72
Dec-00	2	0.23	0.23	0.23
Jan-01	16	0.23	0.22	0.21
Feb-01	20	0.23	0.22	0.22
Mar-01	22	0.23	0.22	0.21
Apr-01	25	0.19	0.18	0.18
May-01	14	0.20	0.20	0.20
Jun-01	31	0.18	0.17	0.17
Jul-01	25	0.18	0.18	0.17
Aug-01	40	0.87	0.19	0.18
12 Mo. Total	196	0.34	0.20	0.19

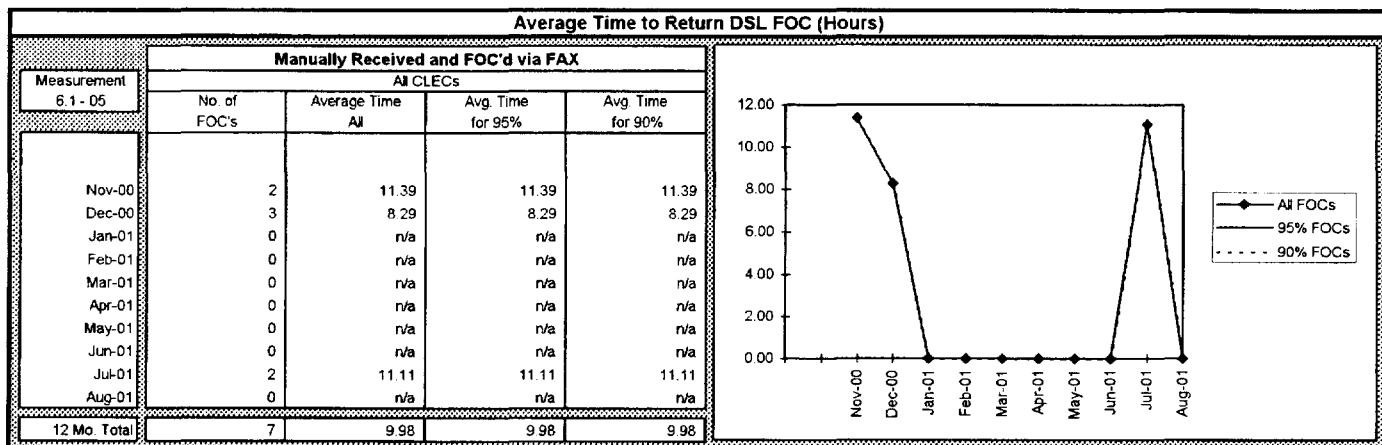


Measurement 6.1 - 03	Mechanically Received - With LSC Intervention - LEX			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	13	3.84	3.44	3.44
Dec-00	9	2.79	2.79	2.54
Jan-01	5	3.24	3.24	3.24
Feb-01	0	n/a	n/a	n/a
Mar-01	4	19.15	19.15	19.15
Apr-01	1	2.25	2.25	2.25
May-01	1	3.37	3.37	3.37
Jun-01	0	n/a	n/a	n/a
Jul-01	0	n/a	n/a	n/a
Aug-01	38	1.02	0.83	0.64
12 Mo. Total	71	2.99	2.81	2.68



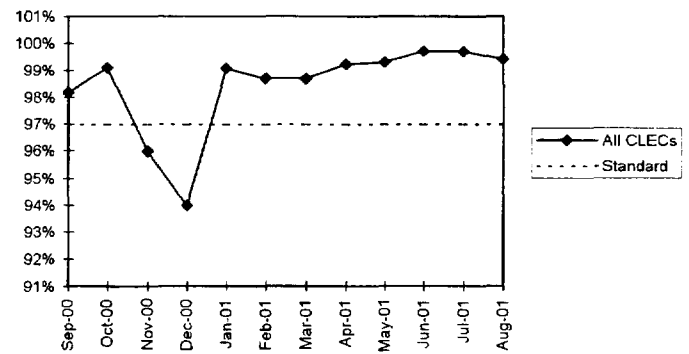
Measurement 6.1 - 04	Mechanically Received - With LSC Intervention - EDI			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	115	3.85	3.65	3.58
Dec-00	55	2.92	2.80	2.71
Jan-01	74	3.39	3.29	3.21
Feb-01	23	3.81	3.71	3.64
Mar-01	21	3.33	3.24	3.15
Apr-01	9	3.12	3.12	2.89
May-01	9	1.91	1.91	1.60
Jun-01	25	2.33	2.24	2.16
Jul-01	30	2.19	2.13	2.02
Aug-01	24	2.43	2.27	2.17
12 Mo. Total	385	3.22	3.09	3.00



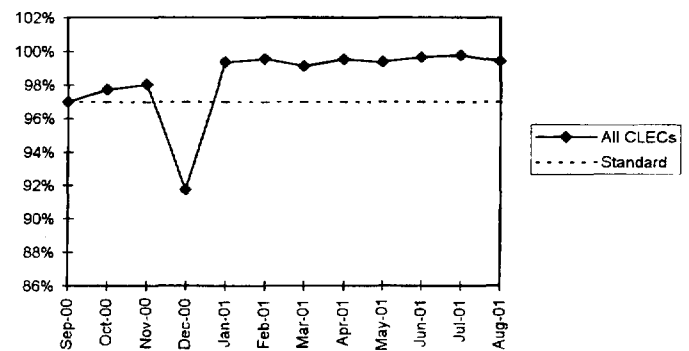


Percent Mechanized Completions Returned Within 1 Day of Work Completion

Measurement 7.1 - 01	LEX			In Parity (Yes=0, No=2)
	No. of Completions	All CLECs # Returned in One Day	% Returned in One Day	
Sep-00	4,268	4,190	98.2%	0
Oct-00	2,812	2,786	99.1%	0
Nov-00	1,993	1,913	96.0%	2
Dec-00	1,380	1,297	94.0%	2
Jan-01	2,634	2,609	99.1%	0
Feb-01	1,991	1,965	98.7%	0
Mar-01	2,207	2,178	98.7%	0
Apr-01	2,056	2,040	99.2%	0
May-01	2,525	2,507	99.3%	0
Jun-01	2,926	2,918	99.7%	0
Jul-01	3,978	3,966	99.7%	0
Aug-01	4,862	4,834	99.4%	0
12 Mo. Total	33,632	33,203	98.7%	

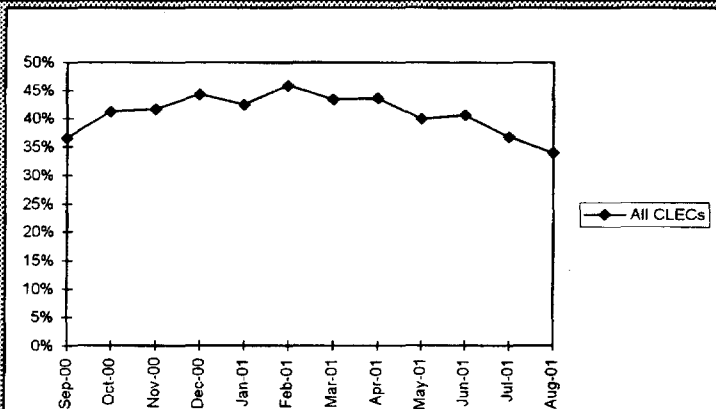


Measurement 7.1 - 02	EDI			In Parity (Yes=0, No=2)
	No. of Completions	All CLECs # Returned in One Day	% Returned in One Day	
Sep-00	1,879	1,822	97.0%	2
Oct-00	1,763	1,723	97.7%	0
Nov-00	1,126	1,104	98.0%	0
Dec-00	801	735	91.8%	2
Jan-01	1,659	1,648	99.3%	0
Feb-01	1,707	1,699	99.5%	0
Mar-01	1,725	1,710	99.1%	0
Apr-01	1,584	1,577	99.6%	0
May-01	1,975	1,963	99.4%	0
Jun-01	2,822	2,812	99.6%	0
Jul-01	2,006	2,001	99.8%	0
Aug-01	1,617	1,608	99.4%	0
12 Mo. Total	20,664	20,402	98.7%	

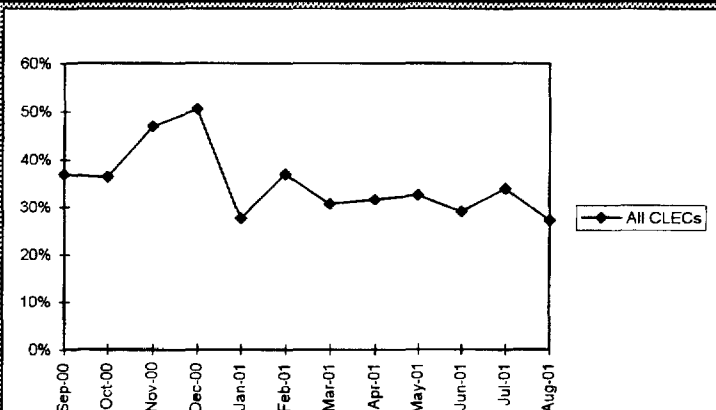


Percent Rejects (For the Electronic Interfaces EDI and LEX)

Measurement 9 - 01	LEX		
	No. of Orders	No. of Rejects	Percent Rejects
Sep-00	7,140	2,613	36.6%
Oct-00	5,525	2,282	41.3%
Nov-00	3,944	1,644	41.7%
Dec-00	2,757	1,222	44.3%
Jan-01	4,098	1,744	42.6%
Feb-01	3,133	1,436	45.8%
Mar-01	3,595	1,562	43.4%
Apr-01	4,095	1,788	43.7%
May-01	4,574	1,824	39.9%
Jun-01	4,973	2,017	40.6%
Jul-01	7,101	2,605	36.7%
Aug-01	8,189	2,784	34.0%
12 Mo. Total	59,124	23,521	39.8%

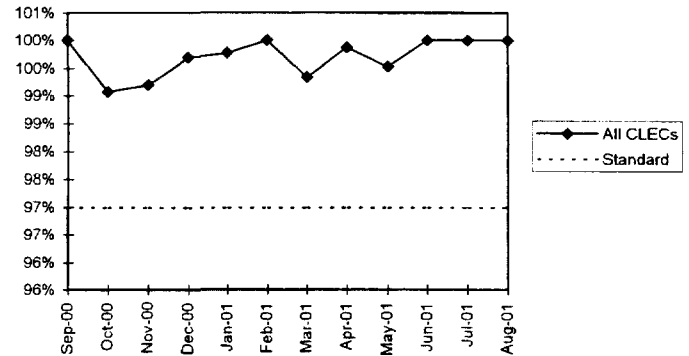


Measurement 9 - 02	EDI		
	No. of Orders	No. of Rejects	Percent Rejects
Sep-00	4,773	1,759	36.9%
Oct-00	3,944	1,435	36.4%
Nov-00	2,666	1,253	47.0%
Dec-00	2,172	1,099	50.6%
Jan-01	4,562	1,260	27.6%
Feb-01	3,438	1,263	36.9%
Mar-01	2,867	882	30.8%
Apr-01	2,684	850	31.7%
May-01	3,689	1,204	32.6%
Jun-01	4,516	1,315	29.1%
Jul-01	3,386	1,148	33.9%
Aug-01	2,855	724	27.3%
12 Mo. Total	41,352	14,197	34.3%

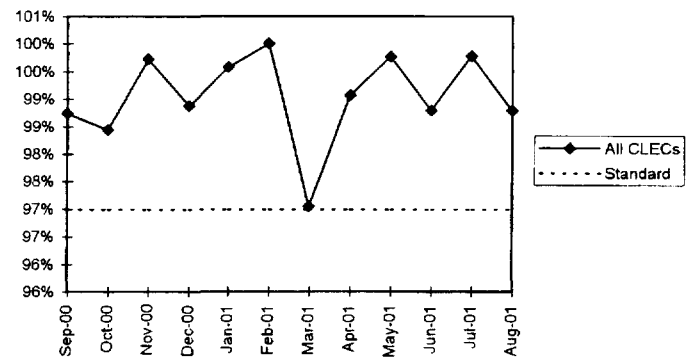


Percent Mechanized Rejects Returned within One Hour of receipt of LSR (New Business Rule eff. August 2000)

Measurement 10 - 01	LEX			
	All CLECs			
	No. of Rejects	# Returned in One Hour	% Returned in One Hour	Z-Value
Sep-00	1,960	1,960	100.0%	-3.00
Oct-00	1,395	1,382	99.1%	-2.07
Nov-00	879	872	99.2%	-2.20
Dec-00	648	646	99.7%	-2.69
Jan-01	892	890	99.8%	-2.78
Feb-01	754	754	100.0%	-3.00
Mar-01	912	906	99.3%	-2.34
Apr-01	853	852	99.9%	-2.88
May-01	862	858	99.5%	-2.54
Jun-01	1,073	1,073	100.0%	-3.00
Jul-01	1,606	1,606	100.0%	-3.00
Aug-01	1,549	1,549	100.0%	-3.00
12 Mo. Total	13,383	13,348	99.7%	n/a

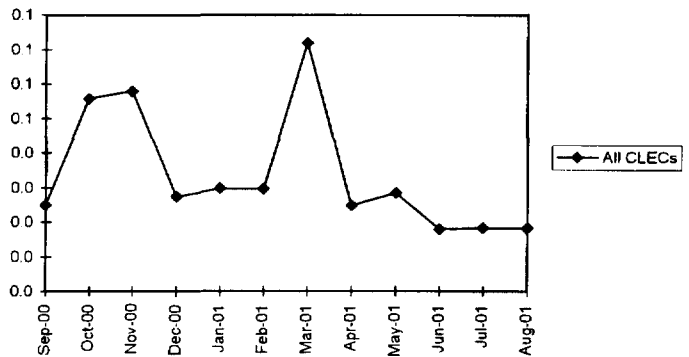


Measurement 10 - 02	EDI			
	All CLECs			
	No. of Rejects	# Returned in One Hour	% Returned in One Hour	Z-Value
Sep-00	1,427	1,409	98.7%	-1.74
Oct-00	1,149	1,131	98.4%	-1.43
Nov-00	1,099	1,096	99.7%	-2.73
Dec-00	978	967	98.9%	-1.88
Jan-01	937	933	99.6%	-2.57
Feb-01	1,061	1,061	100.0%	-3.00
Mar-01	710	689	97.0%	-0.04
Apr-01	649	643	99.1%	-2.08
May-01	865	863	99.8%	-2.77
Jun-01	1,079	1,066	98.8%	-1.80
Jul-01	935	933	99.8%	-2.79
Aug-01	664	656	98.8%	-1.80
12 Mo. Total	11,553	11,447	99.1%	n/a

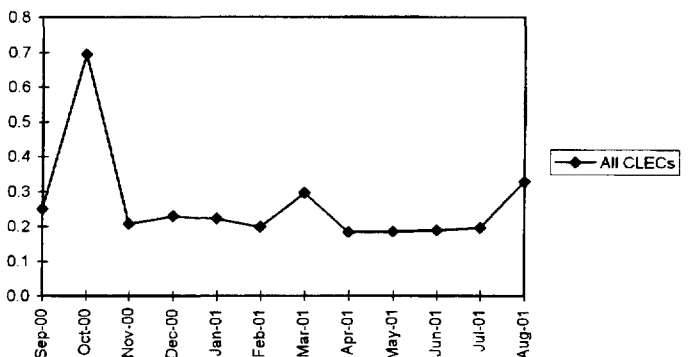


Mean Time to Return Mechanized Rejects (Hours)

Measurement 11 - 01	LEX	
	All CLECs	
	No. of Rejects	Mean Time To Return
Sep-00	1,960	0.02
Oct-00	1,395	0.06
Nov-00	879	0.06
Dec-00	648	0.03
Jan-01	892	0.03
Feb-01	754	0.03
Mar-01	912	0.07
Apr-01	853	0.02
May-01	862	0.03
Jun-01	1,073	0.02
Jul-01	1,606	0.02
Aug-01	1,549	0.02
12 Mo. Total	13,383	0.03

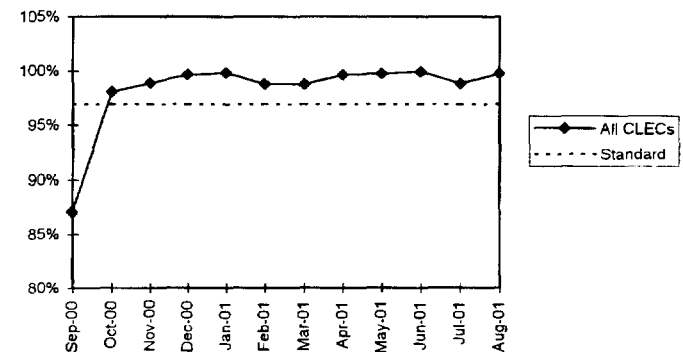


Measurement 11 - 02	EDI	
	All CLECs	
	No. of Rejects	Mean Time To Return
Sep-00	1,427	0.25
Oct-00	1,149	0.69
Nov-00	1,099	0.21
Dec-00	978	0.23
Jan-01	937	0.22
Feb-01	1,061	0.20
Mar-01	710	0.30
Apr-01	649	0.18
May-01	865	0.19
Jun-01	1,079	0.19
Jul-01	935	0.20
Aug-01	664	0.33
12 Mo. Total	11,553	0.27

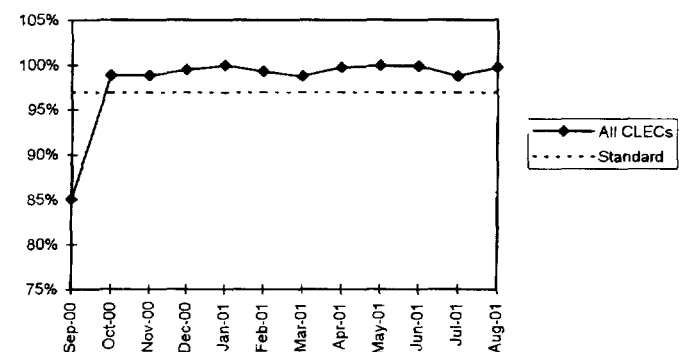


Percent Manual Rejects Received Electronically and Returned in "X" Hours

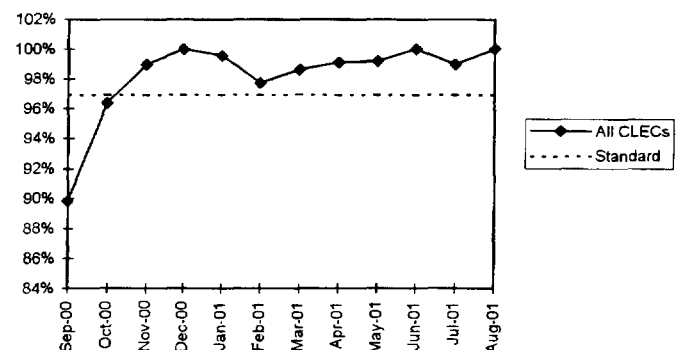
Measurement 10.1 - 01	LEX/EDI Combined			
	All CLECs			In Parity (Yes=0; No=2)
	No of Rejects	# Returned in "X" Hrs.	% Returned in "X" Hrs.	
Sep-00	1,101	958	87.0%	2
Oct-00	1,335	1,309	98.1%	0
Nov-00	1,058	1,046	98.9%	0
Dec-00	786	783	99.6%	0
Jan-01	1,312	1,310	99.8%	0
Feb-01	994	982	98.8%	0
Mar-01	870	859	98.7%	0
Apr-01	1,164	1,160	99.7%	0
May-01	1,336	1,333	99.8%	0
Jun-01	1,258	1,257	99.9%	0
Jul-01	1,278	1,263	98.8%	0
Aug-01	1,376	1,373	99.8%	0
12 Mo. Total	13,868	13,633	98.3%	



Measurement 10.1 - 02	LEX		
	All CLECs		
	No of Rejects	# Returned in "X" Hrs.	% Returned in "X" Hrs.
Sep-00	649	552	85.1%
Oct-00	889	879	98.9%
Nov-00	765	756	98.8%
Dec-00	573	570	99.5%
Jan-01	854	854	100.0%
Feb-01	682	677	99.3%
Mar-01	650	642	98.8%
Apr-01	938	936	99.8%
May-01	963	963	100.0%
Jun-01	943	942	99.9%
Jul-01	988	976	98.8%
Aug-01	1,236	1,233	99.8%
12 Mo. Total			

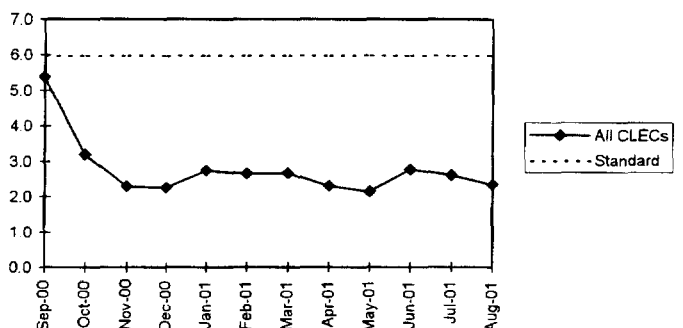


Measurement 10.1 - 03	EDI		
	All CLECs		
	No. of Rejects	# Returned in "X" Hrs.	% Returned in "X" Hrs.
Sep-00	452	406	89.8%
Oct-00	446	430	96.4%
Nov-00	293	290	99.0%
Dec-00	213	213	100.0%
Jan-01	458	456	99.6%
Feb-01	312	305	97.8%
Mar-01	220	217	98.6%
Apr-01	226	224	99.1%
May-01	373	370	99.2%
Jun-01	315	315	100.0%
Jul-01	290	287	99.0%
Aug-01	140	140	100.0%
12 Mo. Total			



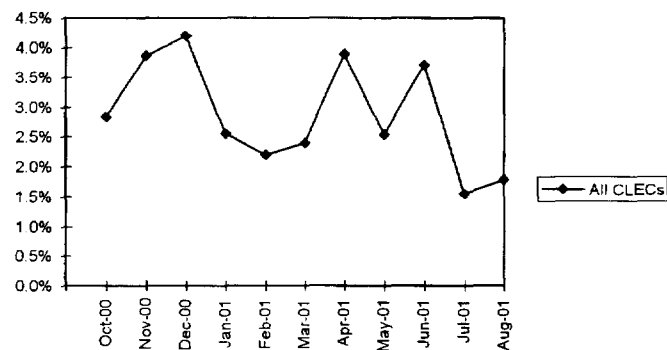
Mean Time to Return Manual Rejects Received Electronically Via LEX/EDI

Measurement 11.1 - 01	All CLECs		In Parity (Yes=0; No=2)
	No. of Rejects	Mean Time To Return	
Sep-00	1,101	5.38	0
Oct-00	1,335	3.18	0
Nov-00	1,058	2.29	0
Dec-00	786	2.26	0
Jan-01	1,312	2.75	0
Feb-01	994	2.65	0
Mar-01	870	2.68	0
Apr-01	1,164	2.31	0
May-01	1,336	2.16	0
Jun-01	1,258	2.78	0
Jul-01	1,278	2.62	0
Aug-01	1,376	2.34	0
12 Mo. Total	13,868	2.78	

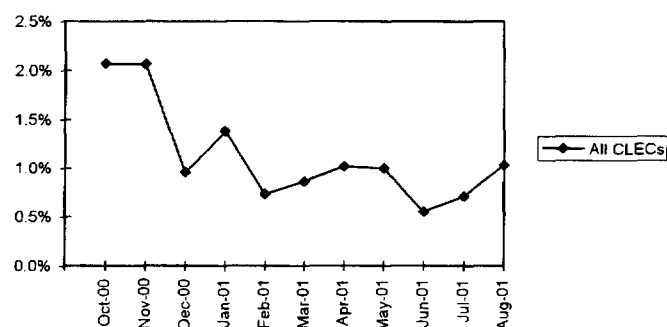


Percentage of Orders that Receive SWBT-Caused Jeopardy Notifications

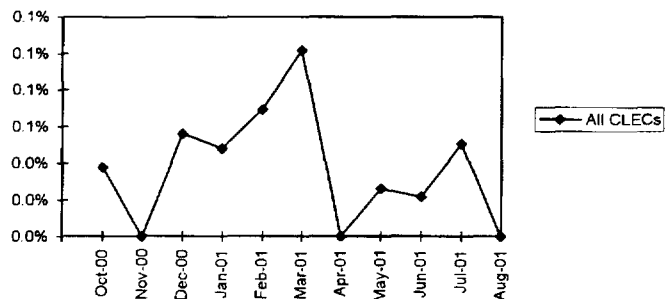
Measurement 10.2 - 01	Jeopardies Previously Called Rejects		
	All CLECs		
	No. Orders Confirmed	No. Orders Jeopardized	Percent Jeopardized
Oct-00	13,173	373	2.83%
Nov-00	7,656	296	3.87%
Dec-00	5,344	224	4.19%
Jan-01	8,322	213	2.56%
Feb-01	7,208	159	2.21%
Mar-01	7,871	189	2.40%
Apr-01	7,031	274	3.90%
May-01	7,689	196	2.55%
Jun-01	9,236	343	3.71%
Jul-01	11,871	185	1.56%
Aug-01	13,209	237	1.79%
12 Mo. Total	98,610	2,689	2.73%



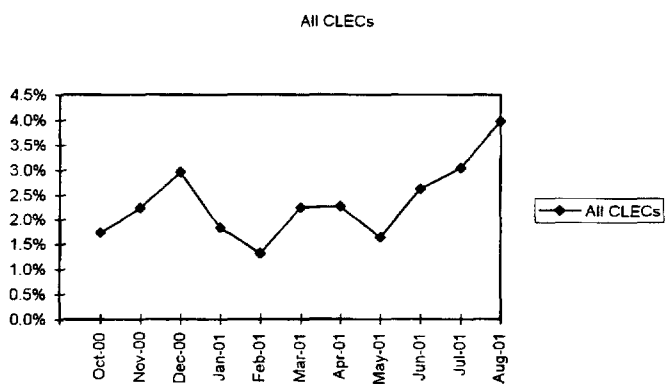
Measurement 10.2 - 02	Facilities Jeopardies		
	All CLECs		
	No. Orders Confirmed	No. Orders Jeopardized	Percent Jeopardized
Oct-00	13,173	273	2.07%
Nov-00	7,656	158	2.06%
Dec-00	5,344	51	0.95%
Jan-01	8,322	115	1.38%
Feb-01	7,208	53	0.74%
Mar-01	7,871	68	0.86%
Apr-01	7,031	72	1.02%
May-01	7,689	77	1.00%
Jun-01	9,236	51	0.55%
Jul-01	11,871	85	0.72%
Aug-01	13,209	137	1.04%
12 Mo. Total	98,610	1,140	1.16%



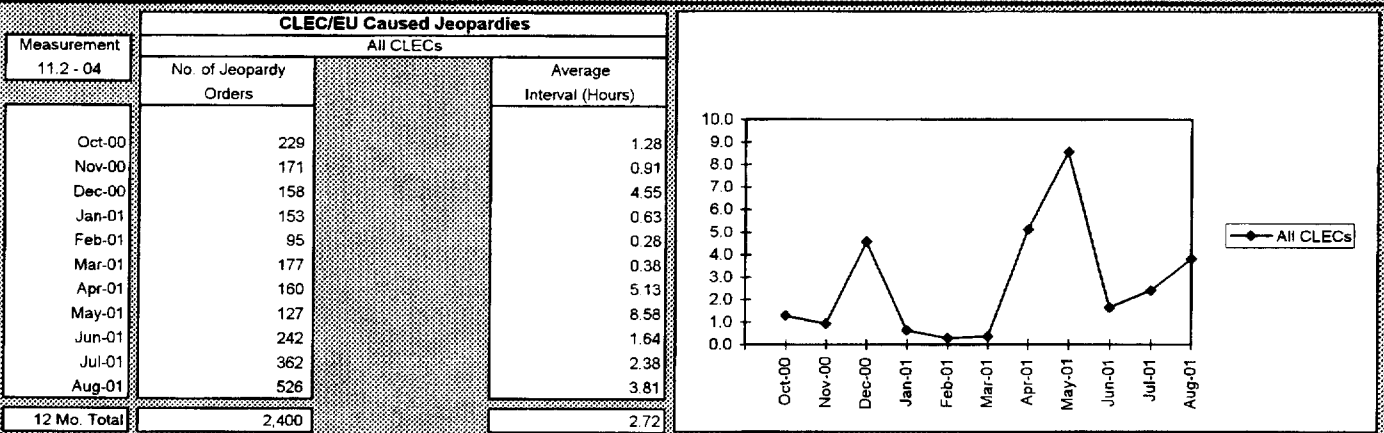
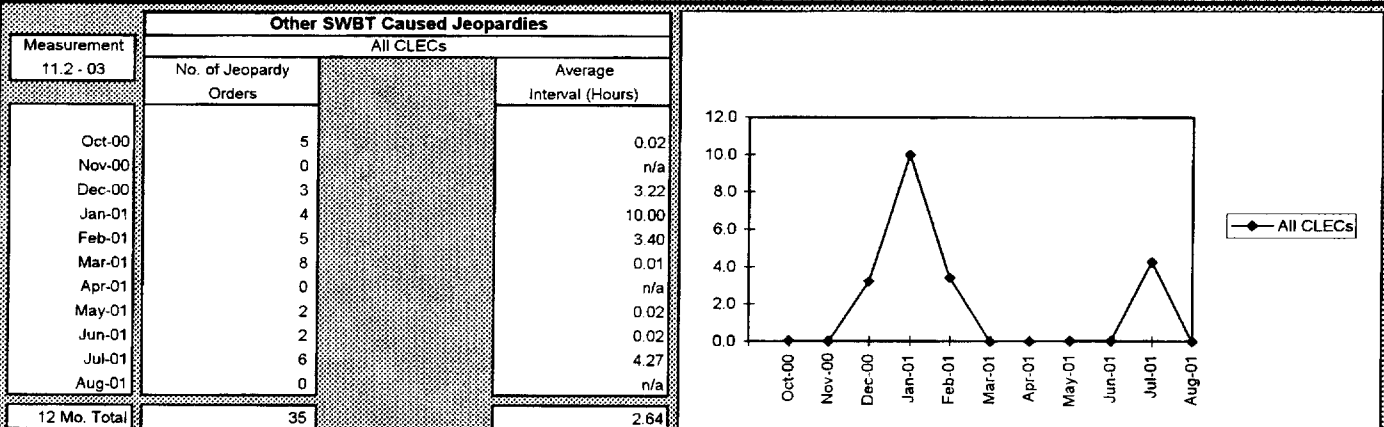
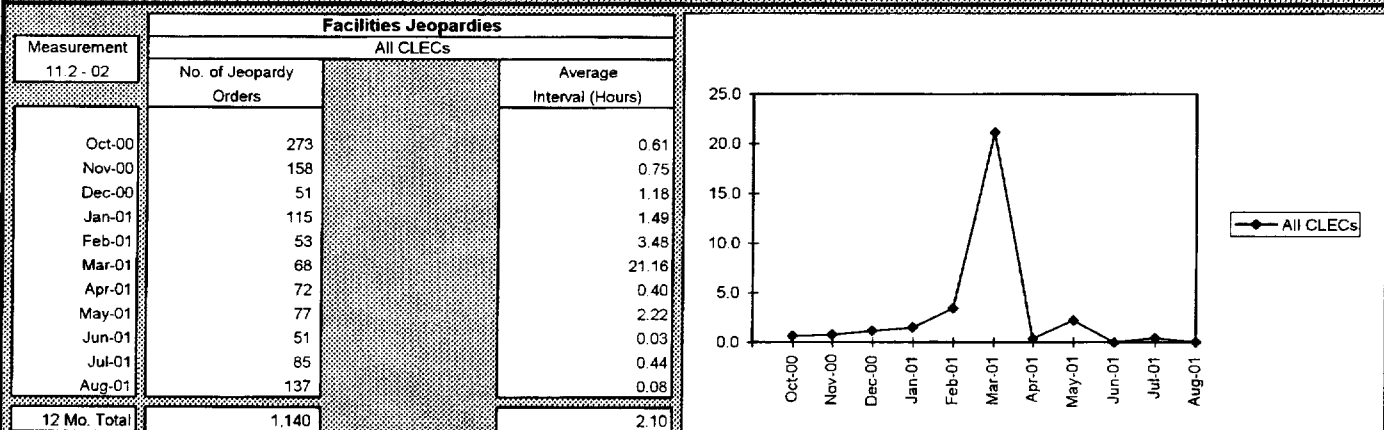
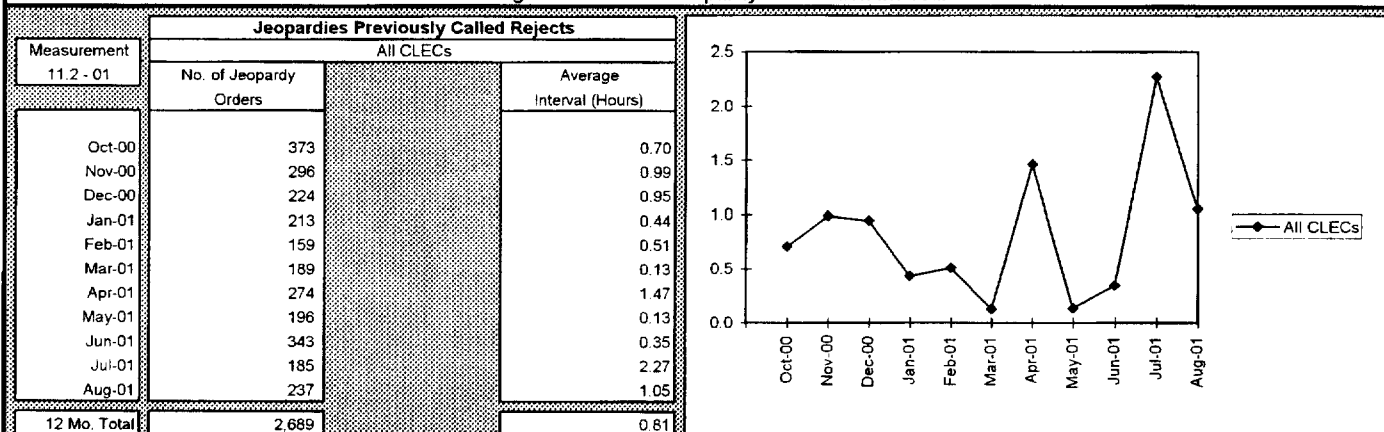
Measurement 10.2 - 03	Other SWBT Caused Jeopardies		
	All CLECs		
	No. Orders Confirmed	No. Orders Jeopardized	Percent Jeopardized
Oct-00	13,173	5	0.04%
Nov-00	7,656	0	0.00%
Dec-00	5,344	3	0.06%
Jan-01	8,322	4	0.05%
Feb-01	7,208	5	0.07%
Mar-01	7,871	8	0.10%
Apr-01	7,031	0	0.00%
May-01	7,689	2	0.03%
Jun-01	9,236	2	0.02%
Jul-01	11,871	6	0.05%
Aug-01	13,209	0	0.00%
12 Mo. Total	98,610	35	0.04%



Measurement 10.2 - 04	CLEC/EU Caused Jeopardies		
	All CLECs		
	No. Orders Confirmed	No. Orders Jeopardized	Percent Jeopardized
Oct-00	13,173	229	1.74%
Nov-00	7,656	171	2.23%
Dec-00	5,344	158	2.96%
Jan-01	8,322	153	1.84%
Feb-01	7,208	95	1.32%
Mar-01	7,871	177	2.25%
Apr-01	7,031	160	2.28%
May-01	7,689	127	1.65%
Jun-01	9,236	242	2.62%
Jul-01	11,871	362	3.05%
Aug-01	13,209	526	3.98%
12 Mo. Total	98,610	2,400	2.43%



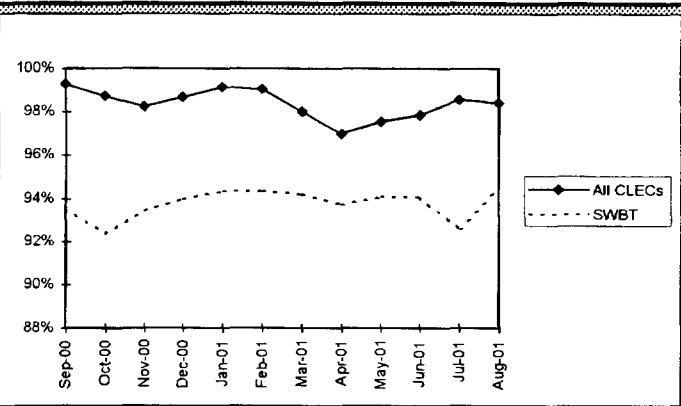
## Average SWB-Casued Jeopardy Norification Interval



**Mechanized USOC Provisioning Accuracy**

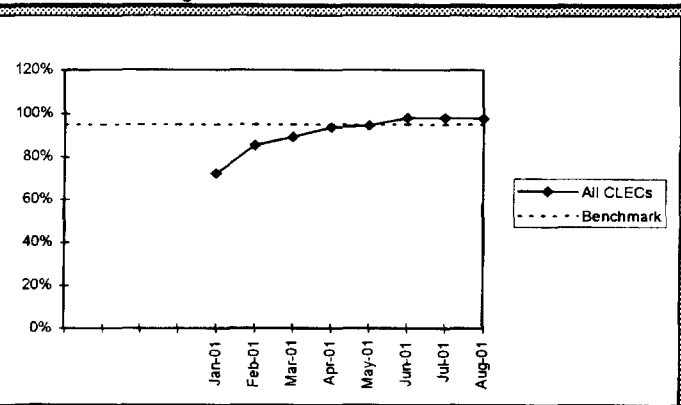
XXXXX --- NOTE: All data through August 2000 is a 5 state total; all data after August 2000 is state specific. --- XXXXX

Measurement 12 - 01	All CLECs			SWBT Percent Accuracy	Z - Value
	No. of Orders	No. Prov. Accurately	Percent Accuracy		
Sep-00	11,424	11,344	99.3%	93.5%	-24.69
Oct-00	8,288	8,183	98.7%	92.4%	-21.50
Nov-00	6,574	6,458	98.2%	93.5%	-15.37
Dec-00	4,628	4,567	98.7%	94.0%	-13.23
Jan-01	7,050	6,990	99.1%	94.4%	-17.22
Feb-01	7,228	7,160	99.1%	94.4%	-17.08
Mar-01	6,401	6,273	98.0%	94.2%	-12.76
Apr-01	5,688	5,517	97.0%	93.8%	-9.80
May-01	6,579	6,418	97.6%	94.1%	-11.65
Jun-01	6,638	6,496	97.9%	94.1%	-12.77
Jul-01	7,898	7,784	98.6%	92.6%	-19.85
Aug-01	10,760	10,588	98.4%	94.5%	-17.46
12 Mo. Total	89,156	87,778	98.5%	93.8%	



**Percent Provisioning Accuracy for Non-Flow Through Orders**

Measurement 12 1 - 01	All CLECs			Z - Value
	No. of Orders	No. Prov. Accurately	Percent Accuracy	
Jan-01	1,102	792	71.9%	23.13
Feb-01	1,044	891	85.3%	9.66
Mar-01	700	623	89.0%	6.00
Apr-01	582	544	93.5%	1.53
May-01	663	626	94.4%	0.58
Jun-01	723	707	97.8%	-2.79
Jul-01	626	613	97.9%	-2.92
Aug-01	853	833	97.7%	-2.66
12 Mo. Total	6,293	5,629	89.4%	

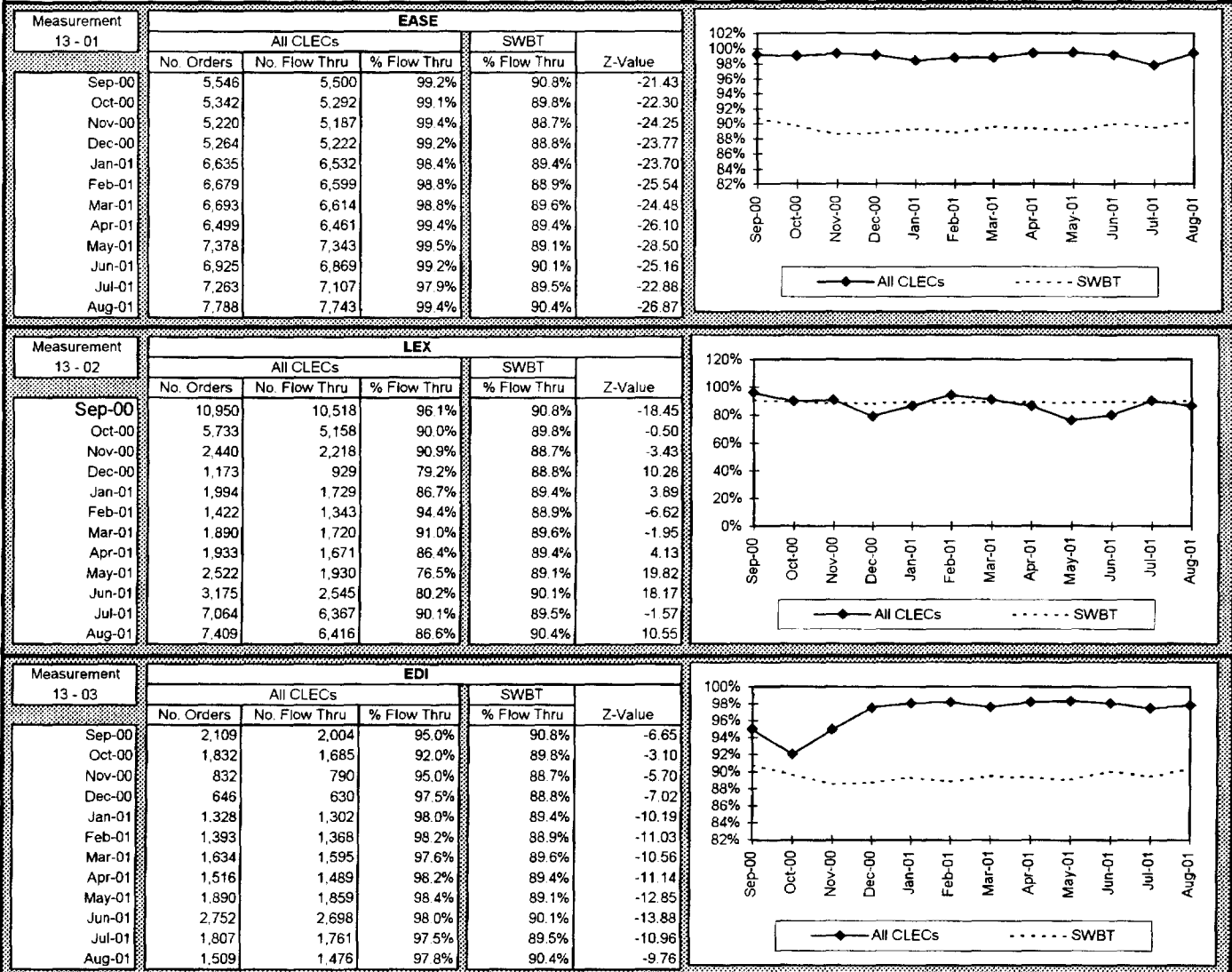


## Flow Through

## Arkansas

## Order Process % Flow Through (Through SORD Distribution)

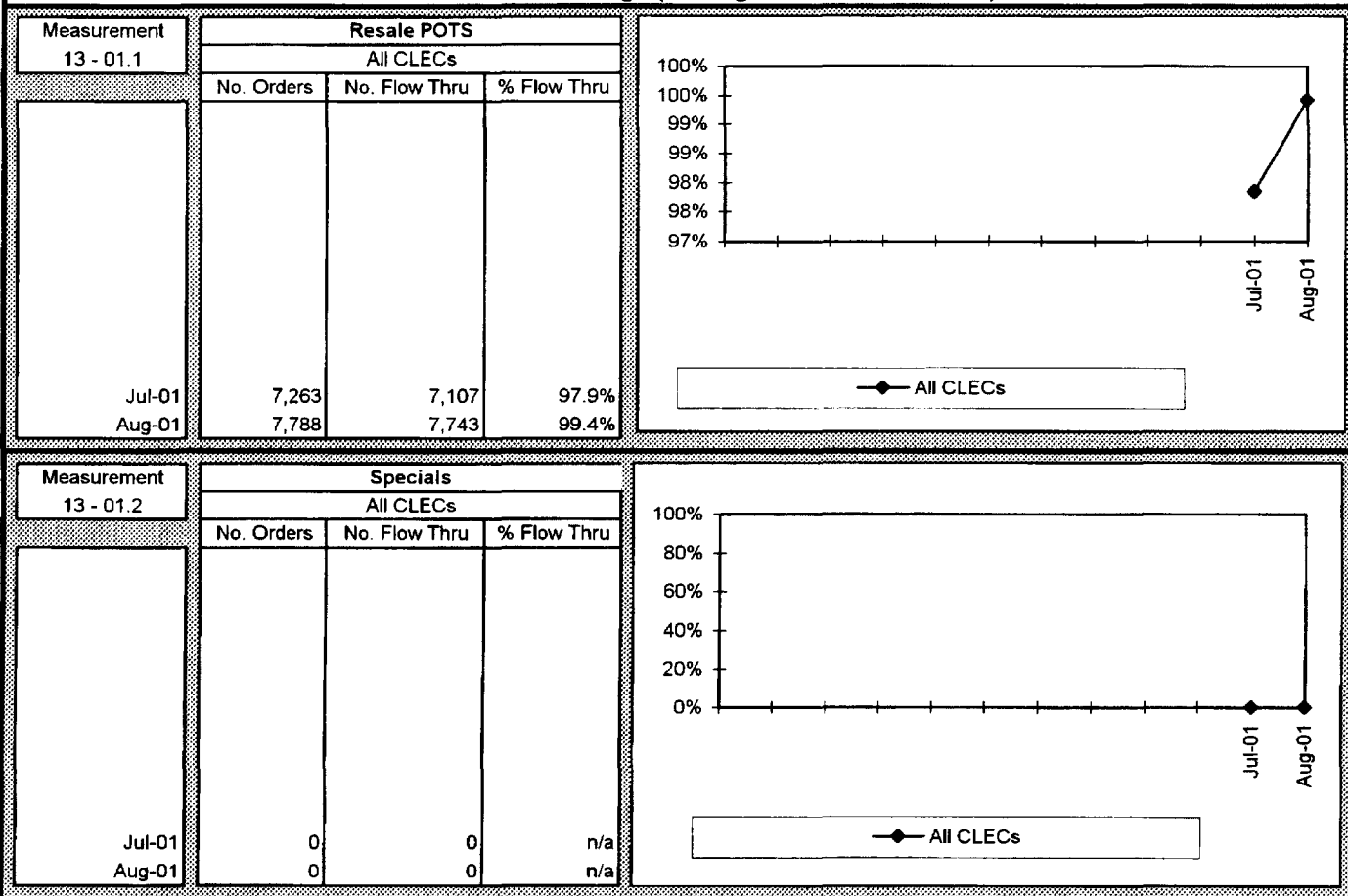
XXX --- NOTE: All data through April 2000 is a 5 state total; all data after April 2000 is state specific. --- XXX



Flow Through

Arkansas

Order Process % Flow Through (Through SORD Distribution) - EASE

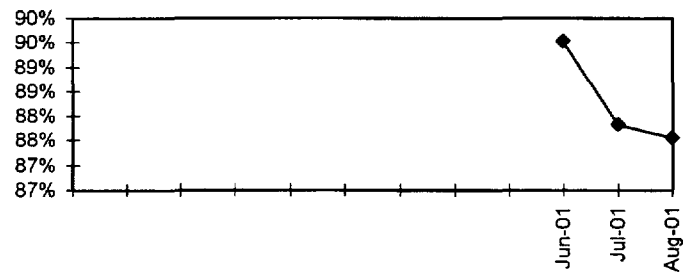


Flow Through

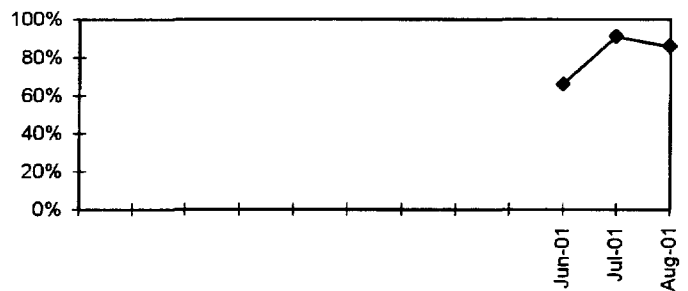
Arkansas

Order Process % Flow Through (Through SORD Distribution) - LEX

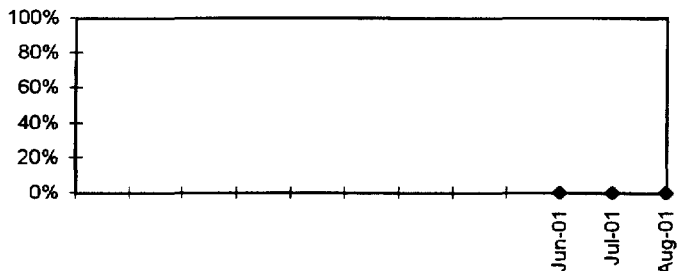
Measurement 13 - 02.1	Resale POTS		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Jun-01	1,843	1,650	89.5%
Jul-01	1,644	1,444	87.8%
Aug-01	1,888	1,653	87.6%



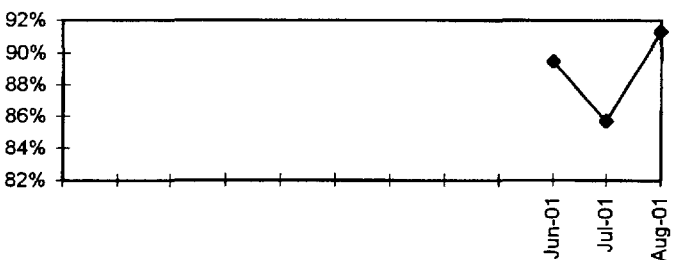
Measurement 13 - 02.2	UNE Combos		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Jun-01	1,248	822	65.9%
Jul-01	5,309	4,830	91.0%
Aug-01	5,243	4,508	86.0%



Measurement 13 - 02.3	Specials		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Jun-01	2	0	0.0%
Jul-01	5	0	0.0%
Aug-01	0	0	n/a



Measurement 13 - 02.4	UNE Loop		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Jun-01	76	68	89.5%
Jul-01	84	72	85.7%
Aug-01	206	188	91.3%

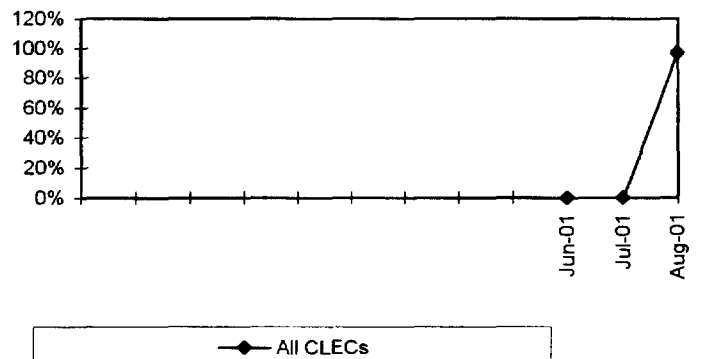


Flow Through

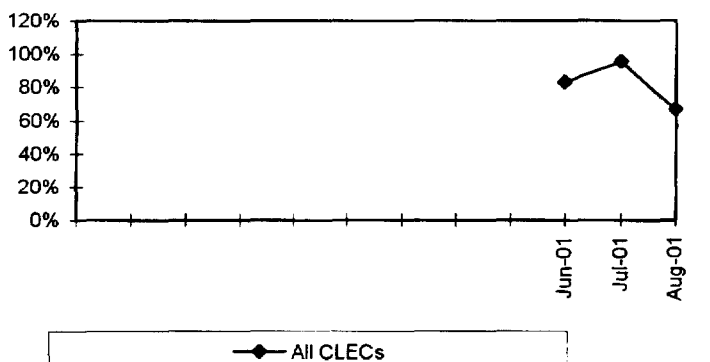
Arkansas

Order Process % Flow Through (Through SORD Distribution) - LEX

Measurement 13 - 02.5	DSL Loop		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Jun-01	0	0	n/a
Jul-01	0	0	n/a
Aug-01	63	61	96.8%



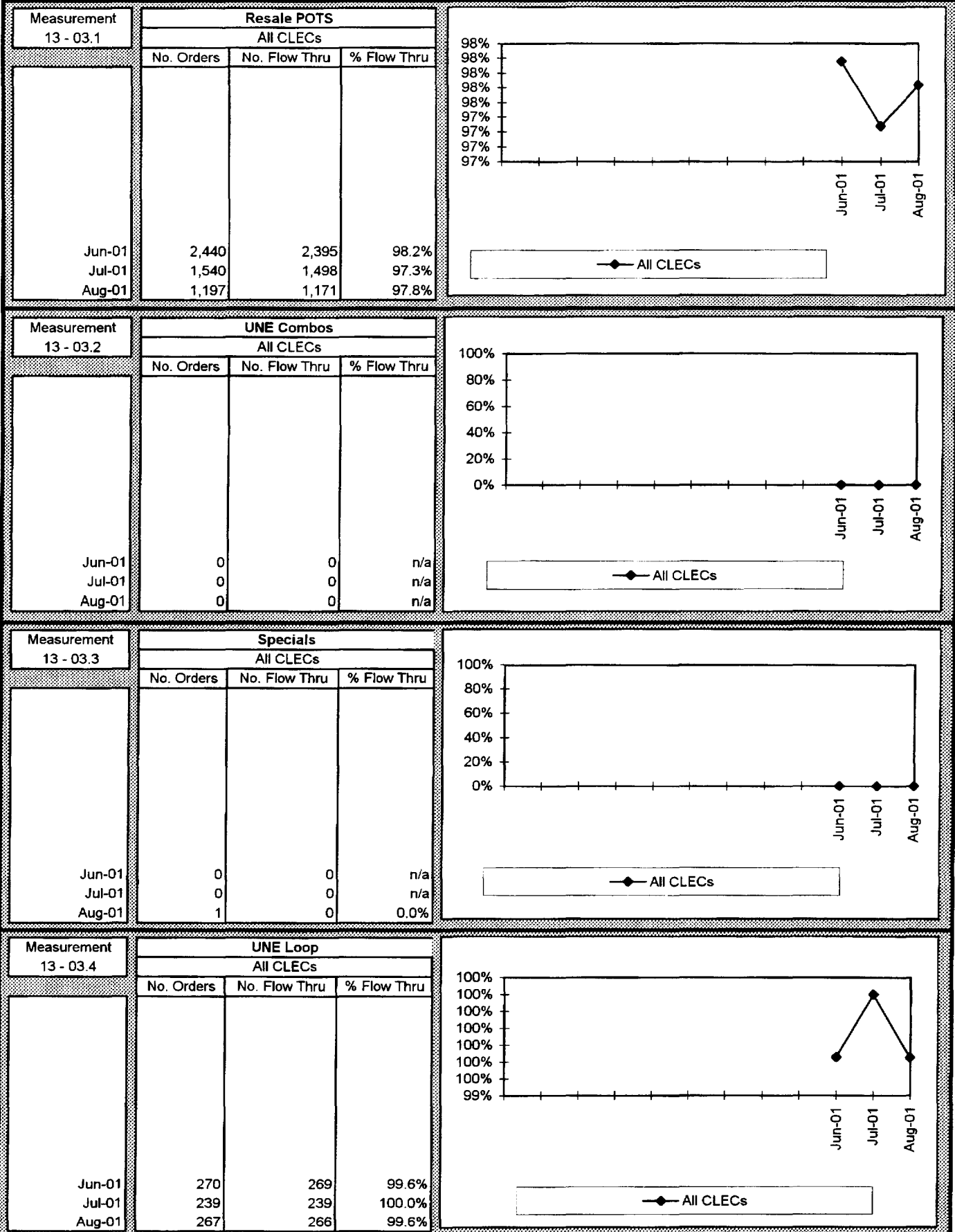
Measurement 13 - 02.6	Other		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Jun-01	6	5	83.3%
Jul-01	22	21	95.5%
Aug-01	9	6	66.7%



## Flow Through

Arkansas

## Order Process % Flow Through (Through SORD Distribution) - EDI

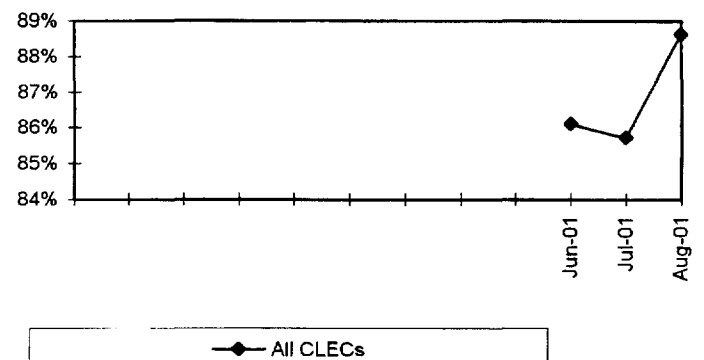


Flow Through

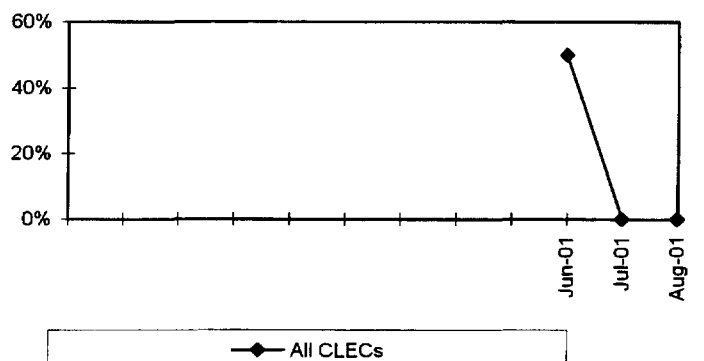
Arkansas

Order Process % Flow Through (Through SORD Distribution) - EDI

Measurement 13 - 03.5	Resale POTS		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Jun-01	36	31	86.1%
Jul-01	28	24	85.7%
Aug-01	44	39	88.6%



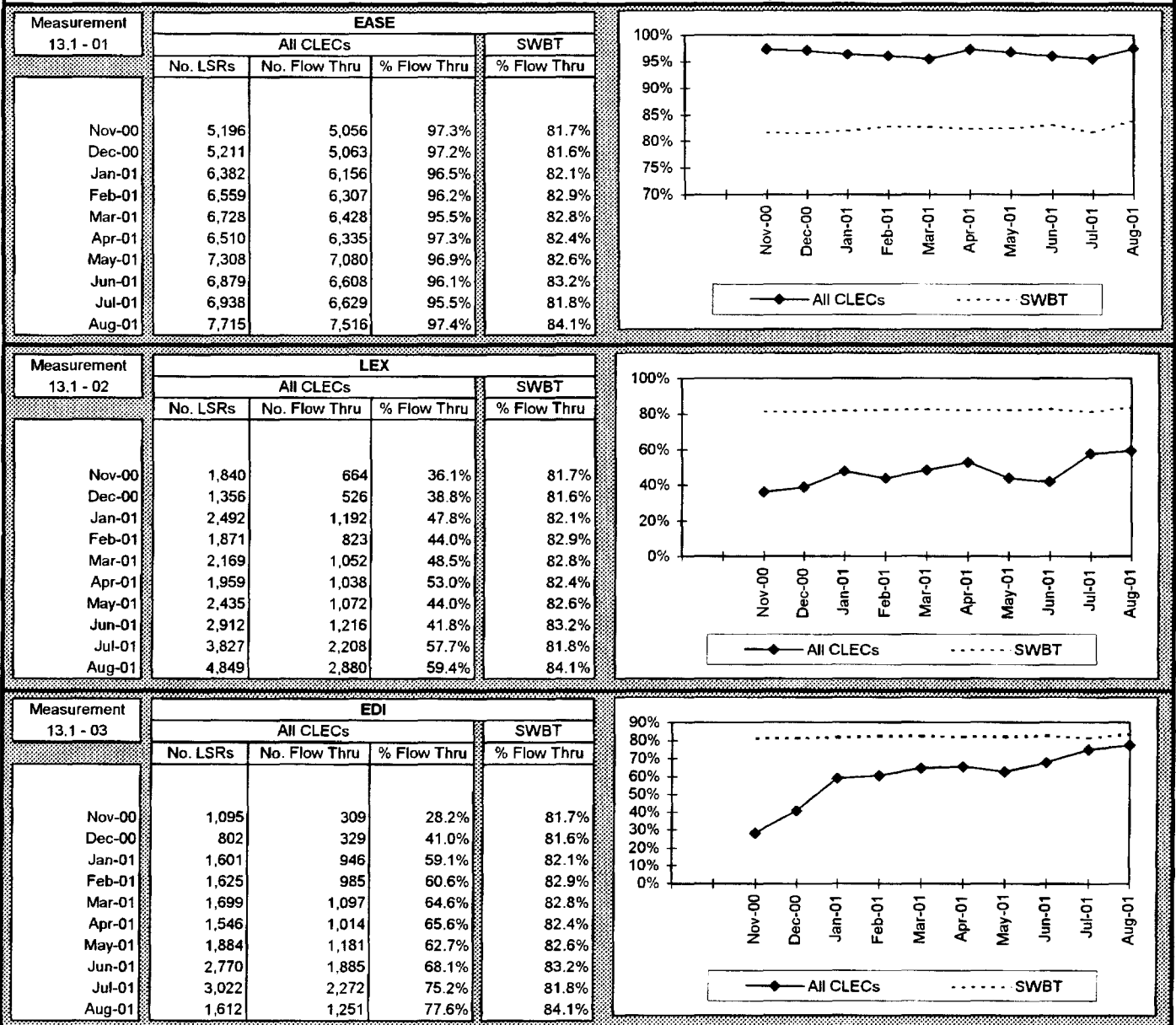
Measurement 13 - 03.6	UNE Combos		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Jun-01	6	3	50.0%
Jul-01	0	0	n/a
Aug-01	0	0	n/a



## Flow Through

Arkansas

## Overall Percent LSR Process Flow Through

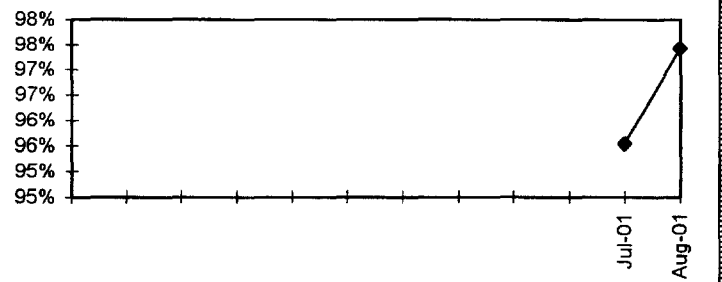


Flow Through

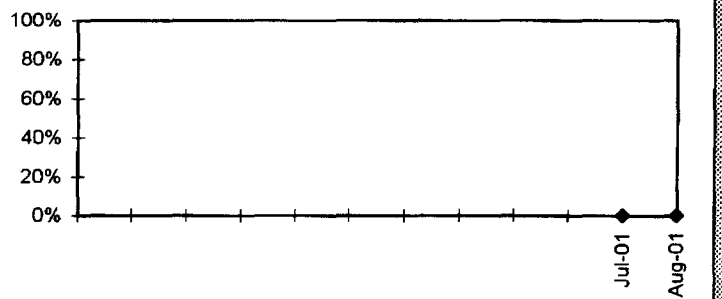
Arkansas

Overall Percent LSR Process Flow Through - EASE

Measurement 13.1 - 01.1	Resale POTS		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jul-01	6,938	6,629	95.5%
Aug-01	7,715	7,516	97.4%

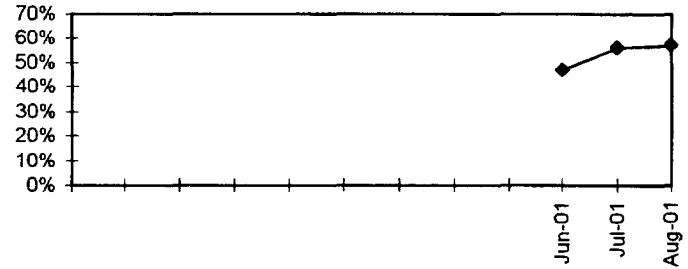


Measurement 13.1 - 01.2	Specials		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jul-01	0	0	n/a
Aug-01	0	0	n/a

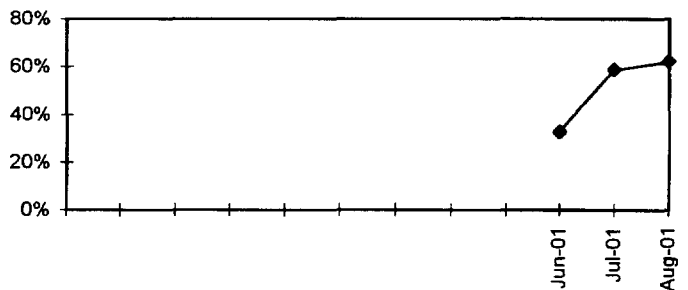


Overall Percent LSR Process Flow Through - LEX

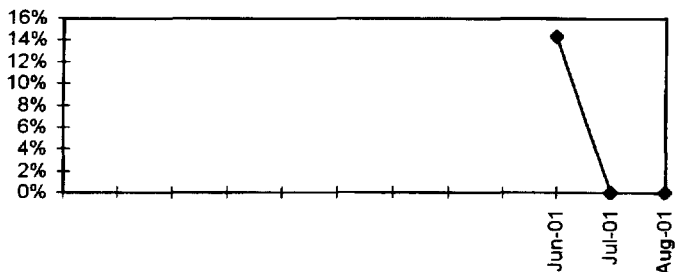
Measurement 13.1 - 02.1	Resale POTS		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	1,776	839	47.2%
Jul-01	1,522	852	56.0%
Aug-01	1,864	1,067	57.2%



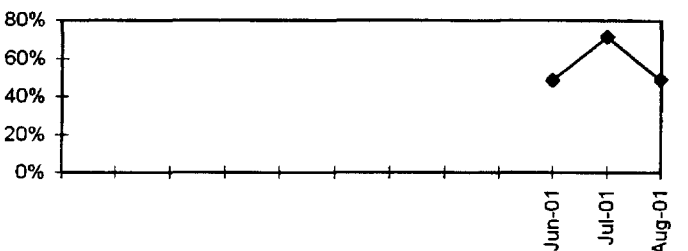
Measurement 13.1 - 02.2	UNE Combos		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	1,050	342	32.6%
Jul-01	2,205	1,296	58.8%
Aug-01	2,695	1,675	62.2%



Measurement 13.1 - 02.3	Specials		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	7	1	14.3%
Jul-01	2	0	0.0%
Aug-01	4	0	0.0%



Measurement 13.1 - 02.4	UNE Loop		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	70	34	48.6%
Jul-01	80	57	71.3%
Aug-01	255	124	48.6%

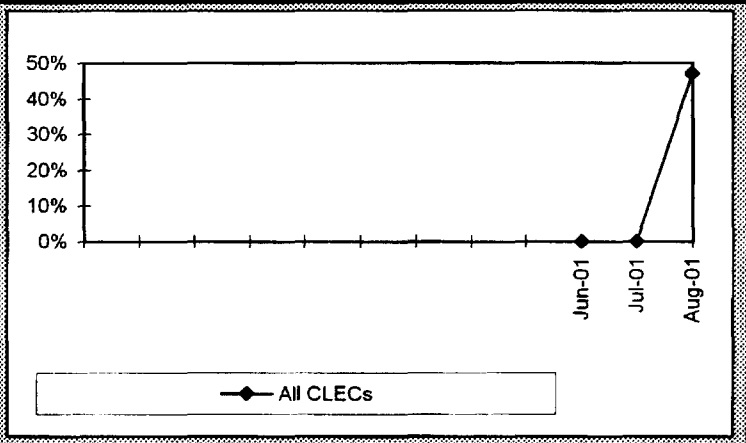


Flow Through

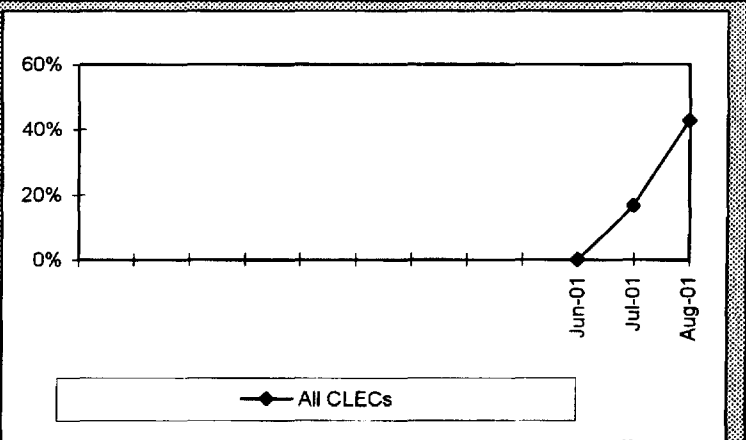
Arkansas

Overall Percent LSR Process Flow Through - LEX

Measurement 13.1 - 02.5	DSL Loop		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	0	0	n/a
Jul-01	0	0	n/a
Aug-01	17	8	47.1%

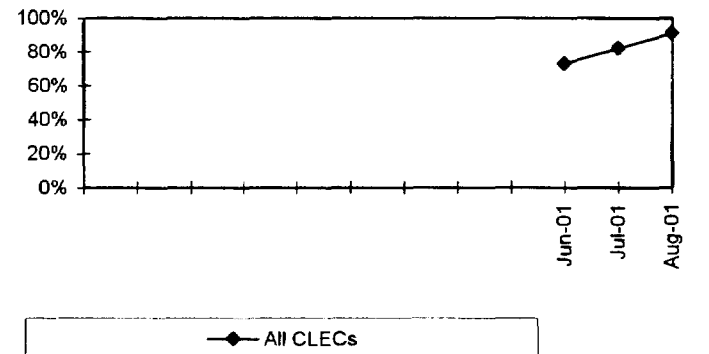


Measurement 13.1 - 02.6	Other		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	9	0	0.0%
Jul-01	18	3	16.7%
Aug-01	14	6	42.9%

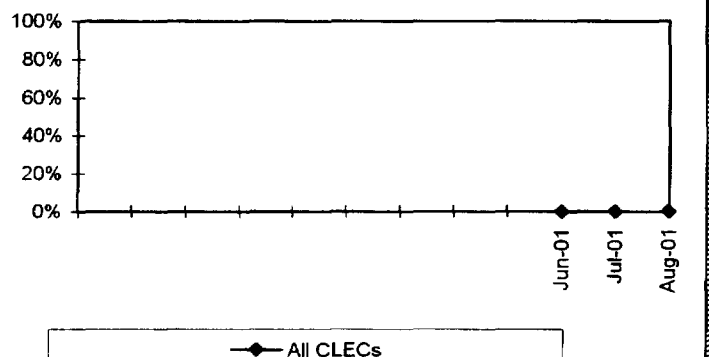


Overall Percent LSR Process Flow Through - EDI

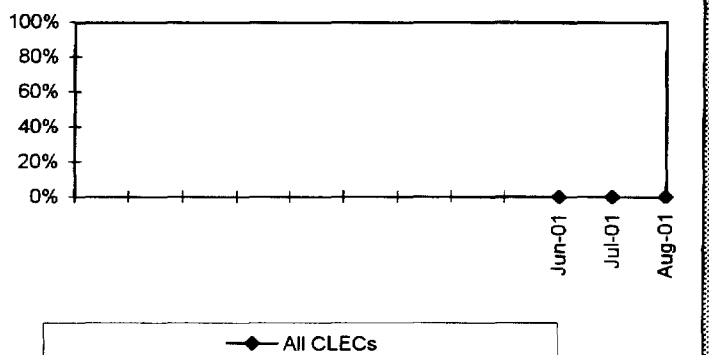
Measurement 13.1 - 03.1	Resale POTS		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	2,282	1,669	73.1%
Jul-01	1,490	1,223	82.1%
Aug-01	1,190	1,088	91.4%



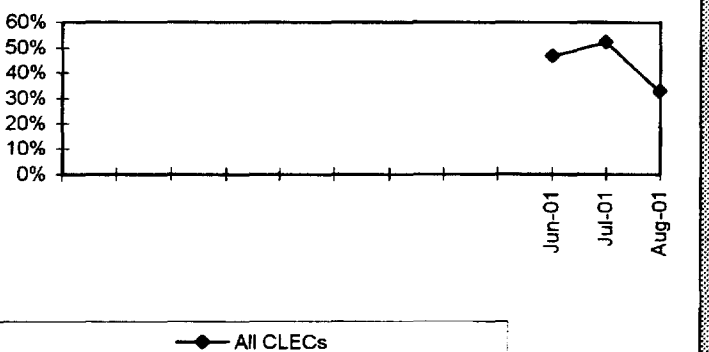
Measurement 13.1 - 03.2	UNE Combos		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	0	0	n/a
Jul-01	0	0	n/a
Aug-01	0	0	n/a



Measurement 13.1 - 03.3	Specials		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	4	0	0.0%
Jul-01	1	0	0.0%
Aug-01	0	0	n/a



Measurement 13.1 - 03.4	UNE Loop		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Jun-01	389	182	46.8%
Jul-01	310	162	52.3%
Aug-01	349	114	32.7%



Flow Through

Arkansas

Overall Percent LSR Process Flow Through - EDI

